



300-810^{Q&As}

Implementing Cisco Collaboration Applications (CLICA)

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**QUESTION 1**

An administrator is troubleshooting an Issue with Cisco Unity Connection. When outside callers interact with the Auto-Attendant, the callers cannot reach the operator when they press '0'. However, the callers can leave messages for users when they get a user's mailbox. Internal callers to the Auto-Attendant are experiencing the same issue.

Which two areas should the administrator verify that Cisco Unity Connection is receiving the callers' keypresses? (Choose two.)

- A. Cisco Unity Connection Media (Wave) Traces
- B. Cisco Unity Connection Remote Port Status Monitor
- C. Cisco Unity Connection Packet Capture
- D. Cisco UCM CallManager Traces
- E. Cisco UCM CDR Records

Correct Answer: CD

QUESTION 2

An administrator is troubleshooting a Cisco Jabber Deskphone Control Issue. Which CTI event from the logs denotes that the request from Jabber to CTI Manager must the administrator check?

- A. CTI ProviderOpenRequest
- B. CTI ProviderRequest
- C. CTI OpenRequest
- D. CTI AvailableRequest

Correct Answer: A

QUESTION 3

An engineer must configure a test user mailbox in a newly deployed Cisco Unity Express module. Which console command set reflects the correct configuration in this scenario?



- A.
- ```
username testuser create
username testuser pin 12345
username testuser phonenumber 4001
voicemail mailbox owner testuser
```
- B.
- ```
username testuser pin 12345
username testuser phonenumber 4001
voicemail mailbox owner testuser
```
- C.
- ```
username testuser phonenumber 4001
username testuser pin 12345
voicemail mailbox owner testuser
```
- D.
- ```
username testuser create
username testuser pin 12345
username testuser phonenumber 4001 testuser@labdomain.com
voicemail mailbox create testuser
```

A. Option A

B. Option B

C. Option C

D. Option D

Correct Answer: A

QUESTION 4

DRAG DROP

Drag and drop the steps of the SAML SSO process from the left into the order on the right.

Select and Place:



The browser issues an HTTPS GET request to the IdP.	step 1
The IdP checks for a valid browser session.	step 2
The IdP generates a SAML response.	step 3
The service provider generates a SAML authentication request.	step 4
The service provider redirects the request to the browser.	step 5
The service provider validates the digital signature.	step 6

Correct Answer:

	The service provider generates a SAML authentication request.
	The service provider redirects the request to the browser.
	The browser issues an HTTPS GET request to the IdP.
	The IdP checks for a valid browser session.
	The IdP generates a SAML response.
	The service provider validates the digital signature.

QUESTION 5

Which component of SAML SSO defines the transport mechanism that is used to deliver the SAML messages between entities?

- A. profiles
- B. metadata



C. assertions

D. bindings

Correct Answer: D

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