



300-370^{Q&As}

Troubleshooting Cisco Wireless Enterprise Networks

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**QUESTION 1**

A network engineer has identified clients who are experiencing delays while roaming. The network is configured with WPA2-Enterprise, AES encryption, 802.1X authentication, and Cisco Centralized Key Management. Which change resolves the roaming delays?

- A. Utilize a supplicant that supports Cisco Centralized Key Management.
- B. Enable AES and TKIP encryption.
- C. Disable client session timeout.
- D. Install wireless device drivers from Cisco.

Correct Answer: A

QUESTION 2

You install a WLAN in a warehouse environment for a customer. three months after the installation, the customer reports that the devices in the environment show a poor RSSI in some areas. Which option is a possible cause of the issue?

- A. an increase of stock in the warehouse
- B. an increase in the number of wireless clients
- C. RF interference from external sources, such as microwave ovens
- D. another WLAN installed in a neighboring warehouse.

Correct Answer: A

QUESTION 3

You are troubleshooting an AP that fails to join a WLC. Which step of the DTLS handshake is first when establishing a secure CAPWAP connection?

- A. ServerHello
- B. HelloVerifyRequest
- C. Server-ChangeCipherSpec
- D. ClientHello

Correct Answer: D

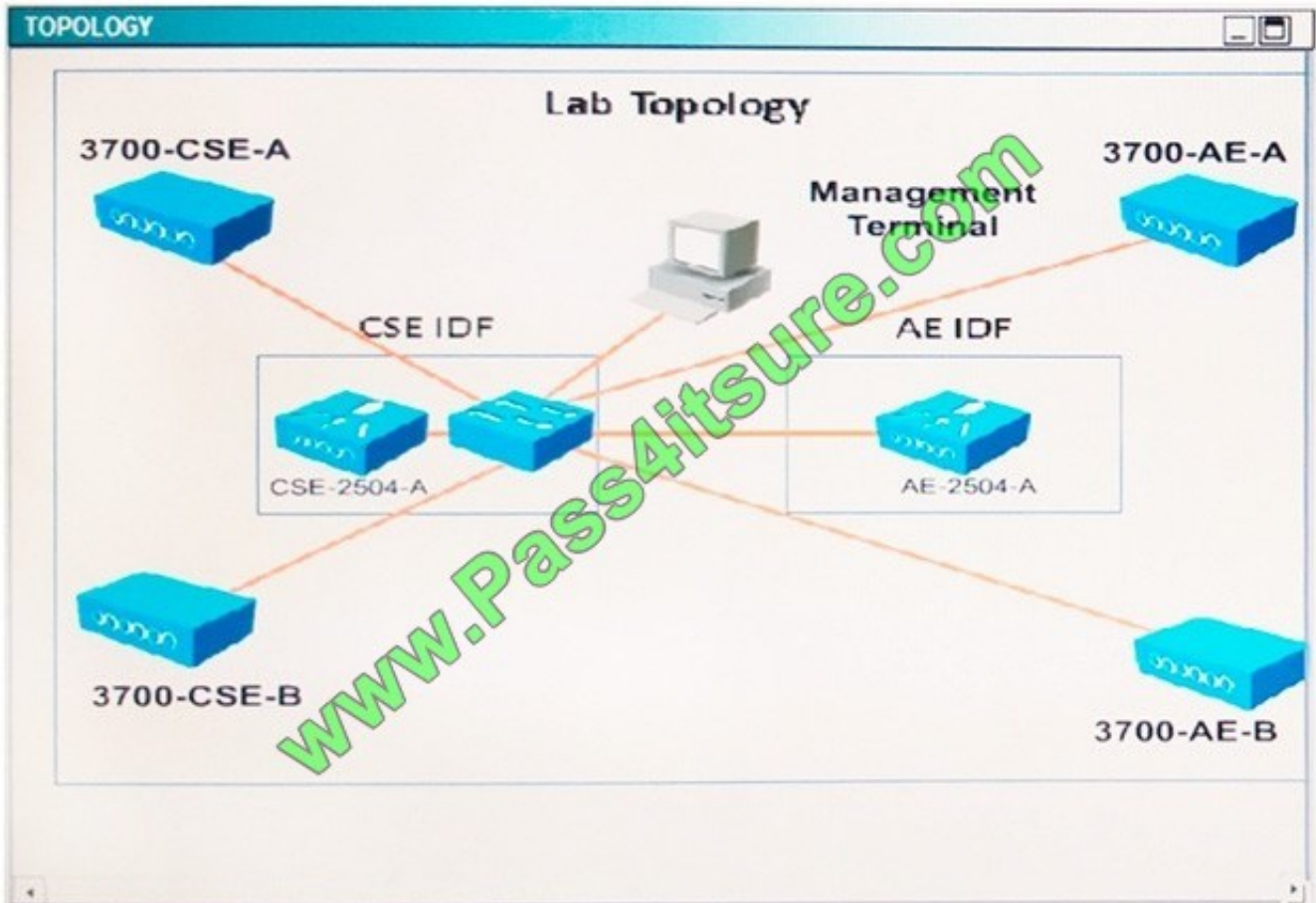
QUESTION 4



Scenario The big Engineering IT team has been in the lab to test some new features that the existing network does not support. The AP Groups, AP Failover, and Local Web Auth features are having problems. In this test environment, the controllers support the only Composite Structural Engineering and Aerodynamic Engineering groups. All SSIDs must omit the department name.

Refer to the exhibit. The diagram is the floor plan for the Big Engineering office and the distribution of the departments. These tables show how the controllers have been configured.

Note, not all menu items, text boxes, or radio buttons are active.



BE-GA Controller Management Interfaces

Name	IP address	Gateway	DHCP Interface
CSE-2504A	192.168.2.98/24	192.168.2.1	192.168.2.98
AE-2504A	192.168.3.98/24	192.168.3.1	192.168.3.98
HF-2504A	192.168.4.98/24	192.168.4.1	192.168.4.98

Composite and Structural Engineering (CSE) WLANs



Profile Name	SSID
CSE-Engineering	CSE-Engineering
CSE-Contractors	CSE-Contractors
CSE-Employees	CSE-Employees

AP Groups-CSE-WLANs

WLANs	APs
CSE-Engineering	3700-CSE-A
CSE-Contractors	3700-CSE-B
CSE-Employees	

AE-User Names and Passwords

User Name	Password
Joan Smith	aetest
Carol Black	aetest

You review the configuration of the test network controller. Which four changes must be made to resolve the problems? (Choose four.)

- A. Change the High Availability Primary Controller Management Interfaces IP address for access point 3700-CSE-A.
- B. Remove the current WLANs and replace them with WLANs that have the same SSID names as on the AE-2504A controller.
- C. Add the Local Net User names and passwords.
- D. Change the Layer2 security to none and Layer3 Security to Web Policy for the CSE-Contractors WLAN.
- E. Remove the current WLAN from the CSE-WLAN AP Group and add all three of the WLANs configured in the CSE-2504A.
- F. Add the CSE APs to the CSE-WLANs AP-Group.
- G. Change the High Availability Secondary Controller management Interface IP address for access point 3700-CSE-B.
- H. Change the High Availability Primary Controller Name for access point 3700-CSE-B.

Correct Answer: BCDF

QUESTION 5

Refer to the exhibit.



```
(Cisco Controller) > show ap join state detailed 00:ab:00:ab:00:ab

Discovery phase statistics
- Discovery requests received ..... 2
- Successful discovery responses sent ..... 1
- Unsuccessful discovery request processing..... 2234562
- Reason for last unsuccessful discovery attempt.....
  Discovery request received on unsupported VLAN
- Time at last successful discovery attempt.....
  Mar 06 19:03:50.779
- Time at last unsuccessful discovery attempt.....
  Mar 06 19:03:50.782

Join phase statistics
- Join requests received..... 1
- Successful join responses sent..... 0
- Unsuccessful join request processing..... 1
- Reason for last unsuccessful join attempt.....
  Certificate payload in join request contains
  invalid certificate
- Time at last successful join attempt.....
  Not applicable
- Time at last unsuccessful join attempt.....
  Mar 06 19:04:00.810

Configuration phase statistics
- Configuration requests received..... 2
- Successful configuration responses sent ..... 0
- Unsuccessful configuration request processing..... 0
- Reason for last unsuccessful configuration attempt....
  Not applicable
- Time at last successful configuration attempt.....
  Not applicable
- Time at last unsuccessful configuration attempt.....
  Not applicable

Last AP message decryption failure details
- Reason for last message decryption failure.....
  Not applicable

Last AP disconnect details
Reason for last AP connection failure.....
  Not applicable

Last join error summary
- Type of error that occurred last.....
  Lvapp join request rejected
- Reason for error that occurred last.....
  Certificate payload in join request contains invalid
  certificate
- Time at which the last join error occurred.....
  Mar 06 19:04:00.810
```

Which statement about the join process of the access point is true?

- A. The AP failed to join because the self-signed certificate of the AP was not correct on the controller.
- B. The time on the controller is outside of the certificates validity time interval so the join phase failed.
- C. The AP moved from this controller to its primary controller.
- D. The AP successfully joined the controller.

Correct Answer: B

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