# 300-370<sup>Q&As</sup>

Troubleshooting Cisco Wireless Enterprise Networks

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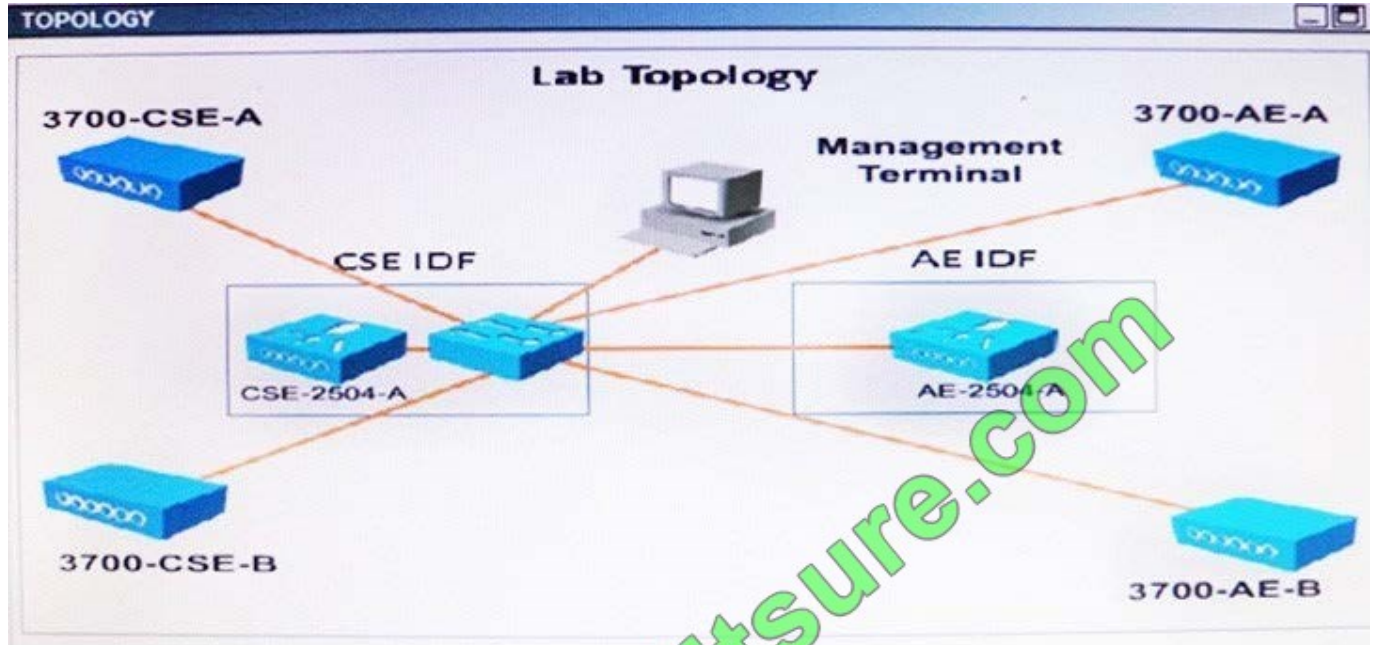Following Questions and Answers are all new published by Cisco Official Exam Center

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**QUESTION 1**

Refer to the exhibit: Which two statements about the WLAN are true? (Choose two.)



A. The client has a 5 GHz connection.

B. The client has authenticated.

C. The client is 802.11n capable.

D. The Cisco device is a 3600 series AP.

E. 802.11b data rates are disabled in this WLAN.

Correct Answer: CE

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**QUESTION 2**

When designing your wireless network for iOS devices, which two limits of packet loss and jitter ensure stable, quality communication? (Choose two.)

A. Jitter should be kept to less than 500 ms.

B. Packet loss should remain under 1 percent.

C. Packet loss should remain under 5 percent.

D. Packet loss should remain under 2 percent.

E. Jitter should be kept to less than 100 ms.

Correct Answer: BE

Reference: https://www.cisco.com/c/en/us/td/docs/wireless/technology/vowlan/troubleshooting/vowlan_troubleshoot/8_Site_Survey_RF_Design_Valid.pdf

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**QUESTION 3**

Refer to the exhibit.

## iOS 8

**• 802.1X**

Available for: iPhone 4s and later, iPod touch (5th generation) and later, iPad 2 and later
Impact:An attacker can obtain WiFi credentials

Description: An attacker could have impersonated a WiFi access point, offered to authenticate with LEAP, broken the MS-CHAPv1 hash, and used the derived credentials to authenticate to the intended access point even if that access point supported stronger authentication methods. This issue was addressed by disabling LEAP by default.

CVE-ID

CVE-2014-4364 : Pieter Robyns, Bram Bonne, Peter Quax, and Wim Lamotte of Universiteit Hasselt

Employees upgraded company issued iOS devices, which are configured to authenticate to the network using

WPA2-Enterprise 802.1x with LEAP. As a result, the devices are no longer able to authenticate. Which action must the engineer do to resolve the issue?

A. Redeploy the existing configuration profile.

B. Change LEAP certificate on the ACS server.

C. Reset network settings on the devices.

D. Rejoin the enterprise network manually.

E. Deploy a new configuration profile with LEAP enabled.

Correct Answer: B

**QUESTION 4**

Wireless users encounter choppy VoVLAN on one floor of a building. Which troubleshooting approach will determine the cause of the issue in the least amount of time?

A. move the problem

B. top down

C. shoot from the hip

D. bottom up

Correct Answer: A

**QUESTION 5**

A wireless user is experiencing connectivity issues with their Mac OS laptop. If the Mac is exhibiting the behavior of a "sticky client," how can the tech verify which AP the user is currently connected to?

A. Hold shift while clicking the wireless icon.

B. Hold option while clicking the wireless icon.

C. Hold control while clicking the wireless icon.

D. Hold command while clicking the wireless icon.

Correct Answer: B

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