



300-370^{Q&As}

Troubleshooting Cisco Wireless Enterprise Networks

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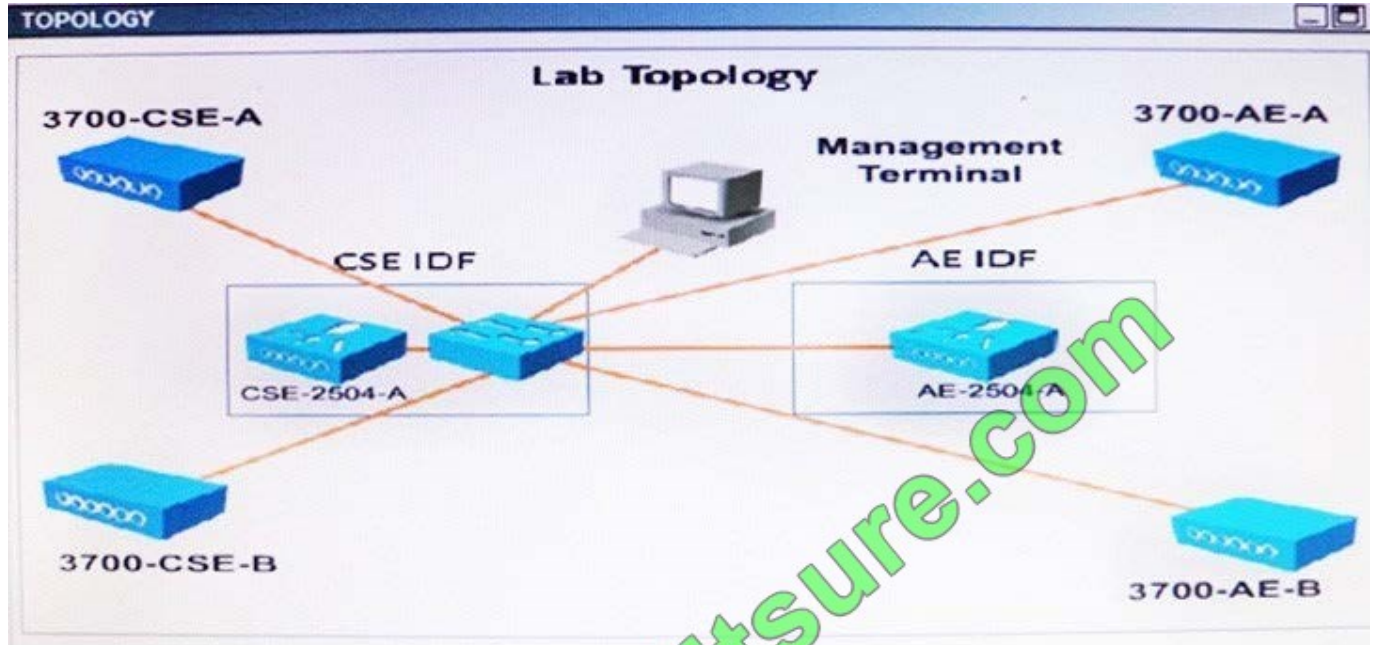
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QUESTION 1

Refer to the exhibit: Which two statements about the WLAN are true? (Choose two.)



Packet	Source	Destination	Channel	Data Rate	Size	Protocol
3377	Intel:2F:D3:70	Cisco:10:44:EF	136	24.0	48	EAP Response
3378	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	18	802.11 Ack
3379	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	85	EAP Request
3380	Intel:2F:D3:70	Cisco:10:44:EF	136	6.0	101	EAP Response
3381	Cisco:10:44:EF	Intel:2F:D3:70	136	6.0	18	802.11 Ack
3382	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	117	EAP Request
3383	Intel:2F:D3:70	Cisco:10:44:EF	136	24.0	149	EAP Response
3384	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	18	802.11 Ack
3385	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	133	EAP Request
3386	Intel:2F:D3:70	Cisco:10:44:EF	136	24.0	85	EAP Response
3387	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	18	802.11 Ack
3388	Intel:2F:D3:70	Cisco:10:44:EF	136	24.0	85	EAP Response
3389	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	18	802.11 Ack
3390	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	46	EAP Success
3391	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	159	EAPOL-Key
3392	Intel:2F:D3:70	Cisco:10:44:EF	136	24.0	161	EAPOL-Key
3393	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	18	802.11 Ack
3394	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	193	EAPOL-Key
3395	Intel:2F:D3:70	Cisco:10:44:EF	136	24.0	137	EAPOL-Key
3396	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	18	802.11 Ack
3397	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	24	802.11 RTS
3398	Cisco:10:44:EF	Intel:2F:D3:70	136	2.0	108	802.11 Encrypted Data
3399	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	24	802.11 RTS
3400	Cisco:10:44:EF	Intel:2F:D3:70	136	2.0	108	802.11 Encrypted Data

- A. The client has a 5 GHz connection.
- B. The client has authenticated.
- C. The client is 802.11n capable.



D. The Cisco device is a 3600 series AP.

E. 802.11b data rates are disabled in this WLAN.

Correct Answer: CE

QUESTION 2

When designing your wireless network for iOS devices, which two limits of packet loss and jitter ensure stable, quality communication? (Choose two.)

A. Jitter should be kept to less than 500 ms.

B. Packet loss should remain under 1 percent.

C. Packet loss should remain under 5 percent.

D. Packet loss should remain under 2 percent.

E. Jitter should be kept to less than 100 ms.

Correct Answer: BE

Reference: https://www.cisco.com/c/en/us/td/docs/wireless/technology/vowlan/troubleshooting/vowlan_troubleshoot/8_Site_Survey_RF_Design_Valid.pdf

QUESTION 3

Refer to the exhibit.

iOS 8

• 802.1X

Available for: iPhone 4s and later, iPod touch (5th generation) and later, iPad 2 and later

Impact: An attacker can obtain WiFi credentials

Description: An attacker could have impersonated a WiFi access point, offered to authenticate with LEAP, broken the MS-CHAPv1 hash, and used the derived credentials to authenticate to the intended access point even if that access point supported stronger authentication methods. This issue was addressed by disabling LEAP by default.

CVE-ID

CVE-2014-4364 : Pieter Robyns, Bram Bonne, Peter Quax, and Wim Lamotte of Universiteit Hasselt

Employees upgraded company issued iOS devices, which are configured to authenticate to the network using



WPA2-Enterprise 802.1x with LEAP. As a result, the devices are no longer able to authenticate. Which action must the engineer do to resolve the issue?

- A. Redeploy the existing configuration profile.
- B. Change LEAP certificate on the ACS server.
- C. Reset network settings on the devices.
- D. Rejoin the enterprise network manually.
- E. Deploy a new configuration profile with LEAP enabled.

Correct Answer: B

QUESTION 4

Wireless users encounter choppy VoVLAN on one floor of a building. Which troubleshooting approach will determine the cause of the issue in the least amount of time?

- A. move the problem
- B. top down
- C. shoot from the hip
- D. bottom up

Correct Answer: A

QUESTION 5

A wireless user is experiencing connectivity issues with their Mac OS laptop. If the Mac is exhibiting the behavior of a "sticky client," how can the tech verify which AP the user is currently connected to?

- A. Hold shift while clicking the wireless icon.
- B. Hold option while clicking the wireless icon.
- C. Hold control while clicking the wireless icon.
- D. Hold command while clicking the wireless icon.

Correct Answer: B

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