



300-370^{Q&As}

Troubleshooting Cisco Wireless Enterprise Networks

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QUESTION 1

Refer to the exhibit.

```
(Cisco Controller) > show ap join state detailed 00:ab:00:ab:00:ab

Discovery phase statistics
- Discovery requests received ..... 2
- Successful discovery responses sent ..... 1
- Unsuccessful discovery request processing..... 2234562
- Reason for last unsuccessful discovery attempt.....
  Discovery request received on unsupported VLAN
- Time at last successful discovery attempt.....
  Mar 06 19:03:50.779
- Time at last unsuccessful discovery attempt.....
  Mar 06 19:03:50.782

Join phase statistics
- Join requests received..... 1
- Successful join responses sent..... 0
- Unsuccessful join request processing..... 1
- Reason for last unsuccessful join attempt.....
  Certificate payload in join request contains
  invalid certificate
- Time at last successful join attempt.....
  Not applicable
- Time at last unsuccessful join attempt.....
  Mar 06 19:04:00.810

Configuration phase statistics
- Configuration requests received..... 2
- Successful configuration responses sent ..... 0
- Unsuccessful configuration request processing..... 0
- Reason for last unsuccessful configuration attempt....
  Not applicable
- Time at last successful configuration attempt.....
  Not applicable
- Time at last unsuccessful configuration attempt.....
  Not applicable

Last AP message decryption failure details
- Reason for last message decryption failure.....
  Not applicable

Last AP disconnect details
Reason for last AP connection failure.....
  Not applicable

Last join error summary
- Type of error that occurred last.....
  Ivapp join request rejected
- Reason for error that occurred last.....
  Certificate payload in join request contains invalid
  certificate
- Time at which the last join error occurred.....
  Mar 06 19:04:00:810
```

Which statement about the join process of the access point is true?

- A. The AP failed to join because the self-signed certificate of the AP was not correct on the controller.
- B. The time on the controller is outside of the certificates validity time interval so the join phase failed.
- C. The AP moved from this controller to its primary controller.
- D. The AP successfully joined the controller.

Correct Answer: B

QUESTION 2

Refer to the exhibit.



General	Credentials	Interfaces	High Availability	Inventory	Advanced
		Name		Management IP Address (Ipv4/Ipv6)	
Primary Controller	WLC-Primary		192.168.1.11		
Secondary Controller	WLC-Secondary		10.42.98.11		
Tertiary Controller					
AP Failover Priority	Low				

An engineer has determined that during a recent controller failure, some access points did not fail over to their secondary controller, which has sufficient licenses for all APs. The controllers are not in a mobility group, but have A records for their hostnames in DNS.

Using these high availability settings, which option is the most likely cause of this issue?

- A. The AP failover priority was not set high enough.
- B. The controllers must be in the same mobility group.
- C. DNS hostnames are required to be FQDN.
- D. The secondary controller IP address is incorrect.

Correct Answer: A

QUESTION 3

An alarm is reporting that one of four ports of a lag group have gone down on a wireless LAN controller. Which troubleshooting methodology can be used to begin the troubleshooting process?

- A. shoot from the hip
- B. bottom-up
- C. top-down
- D. follow the path
- E. divide and conquer

Correct Answer: B

QUESTION 4

You are troubleshooting an AP that fails to join a WLC. Which step of the DTLS handshake is first when establishing a secure CAPWAP connection?



- A. ServerHello
- B. HelloVerifyRequest
- C. Server-ChangeCipherSpec
- D. ClientHello

Correct Answer: D

QUESTION 5

Refer to the exhibits. An engineer is troubleshooting connectivity issues on the guest network.



Interface Group Name **guest_int_group**

Description

Property **Non-Quarantine**

mDNS Profile

Interface Name

Add Interface

VLAN Id	Interface Name	
900	vlan-900	▼
977	vlan-997	▼
991	vlan-991	▼
992	vlan-992	▼
993	vlan-993	▼
994	vlan-994	▼
995	vlan-995	▼
996	vlan-996	▼
998	vlan-998	▼
999	vlan-999	▼

Interfaces				
Interface Name	VLAN Identifier	IP Addresses	Interface Type	Dynamic IP Management
lab management	10	10.10.10.254	Dynamic	Disabled
managemen	200	10.10.200.254	Static	Enabled
virtual	N/A	192.0.2.1	Static	Not Supported
vian-1010	1010	10.1.0.9	Dynamic	Disabled
vian-233	255	10.10.255.254	Dynamic	Disabled
vian-700	700	10.15.0.202	Dynamic	Disabled
vian-800	800	10.10.80.3	Dynamic	Disabled
vian-900	900	10.10.90.5	Dynamic	Disabled
vian-991	991	10.10.91.5	Dynamic	Disabled
vian-992	992	10.10.92.5	Dynamic	Disabled
vian-993	993	10.10.93.5	Dynamic	Disabled
vian-994	994	10.10.94.5	Dynamic	Disabled
vian-995	995	10.10.95.5	Dynamic	Disabled
vian-996	996	10.10.96.5	Dynamic	Disabled
vian-997	997	10.10.97.5	Dynamic	Disabled
vian-998	998	10.10.98.5	Dynamic	Disabled
vian-999	999	10.10.99.5	Dynamic	Disabled

```
!
interface GigabitEthernet1/0/14
Description "Wireless LAN Controller"
switchport trunk allowed vlan 200,255,990-999
switchport mode trunk
spanning-tree portfast trunk
!
```



Which cause of the issue is true?

- A. The spanning-tree portfast trunk command must be removed.
- B. The switchport mode must be configured as access.
- C. The interface group has incorrect mappings.
- D. The trunk port does not have the correct VLANs allowed.

Correct Answer: D

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