



# 300-085<sup>Q&As</sup>

Implementing Cisco Collaboration Applications

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### QUESTION 1

In Cisco Unity Express, which four Call Handling options can you configure on the Voice Mail tab of the GUI? (Choose four.)

- A. distribution list
- B. voice mail phone number
- C. business schedule
- D. maximum sessions
- E. voice mail language
- F. opening greeting
- G. voice mail operator number
- H. calling search space

Correct Answer: BDEG

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### QUESTION 2

When an Emergency Alternate Greeting (EAG) is activated, which two of the following statements describe how the EAG is accessed? (Choose two.)

- A. If it is active, the EAG is played before the welcome greeting of the system auto- attendant and the AtlGreeting.wav file is appended to the beginning of the welcome greeting.
- B. If it is active, the EAG is played before the welcome greeting of the system auto- attendant and a Boolean variable of "greeting active" is returned as "true."
- C. If the EAG was recorded through the TUI and the EAG is active, the EAG overwrites the existing welcome greeting and the EAG is played until it is deactivated.
- D. If the EAG is included in custom auto-attendant scripts, a call to a subflow to checkaltgreet.aef must be inserted in the script at the desired location. If the EAG was recorded through the GUI, the new file replaces the existing welcome greeting and changes its name to WelcomeGreeting.old until the administrator deactivates the EAG and renames the existing welcome greeting.

Correct Answer: BD

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### QUESTION 3

A user that is logged into Cisco Jabber reports that their availability status is incorrect for most of the contacts in their contact list. Which four service traces give a correct indication of the issue? (Choose four.)

- A. Cisco XCP Connection Manager



- B. Cisco XCP Router
- C. Cisco Presence Engine
- D. Cisco SIP Proxy
- E. Cisco Text Conferencing Manager
- F. Cisco Client Profile Agent
- G. Cisco XCP Web Connection Manager

Correct Answer: ABCE

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#### QUESTION 4

What is the default number of maximum login attempts defined in the security password lockout policy in Cisco Unity Express?

- A. 3
- B. 5
- C. 8
- D. 10
- E. 24
- F. 30

Correct Answer: E

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#### QUESTION 5

Which two options in VCS-C and VCS-E handle presence status for registered endpoints? (Choose two.)

- A. back to back user agent
- B. presence user agent
- C. domain name system
- D. presence server
- E. presence proxy

Correct Answer: BD

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