



300-080^{Q&As}

Troubleshooting Cisco IP Telephony and Video

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QUESTION 1

In a Cisco Unified communications Manager Call trace, which string indicates an intra-site call?

- A. OutsideDialtone = [1]
- B. cmDeviceType = [Access Device]
- C. OutsideDialtone = [0]
- D. OutsideDialtone = [2]

Correct Answer: A

QUESTION 2

```
Server Time: Thu Sep 20 14:15:27 EDT 2018

Cluster Replication State: Replication status command started at: 2017-12-27-16-40
Replication status command ENDED. Checked 701 tables out of 701
Last Completed Table: devicenumplanmapremdastmap
Errors or Mismatches were found.

Use 'file view activelog cm/trace/dbl/sdi/ReplicationStatus.2017_12_27_16_40_18.out'
to see the details

DB Version: ccml1_5_1_11900_26

Repltimeout set to: 300s
PROCESS option set to: 1

Cluster Detailed View from PUB (7 Servers):
```

SERVER-NAME	IP ADDRESS	PING (msec)	DB/RPC DbMon?	REPL QUEUE	Replication Group ID	REPLICATION SETUP (RTMT) & Details
PUB	1.1.1.1	0.035	Y/Y/Y	0	(g_2)	(2) Setup Completed
SUB1	1.1.1.2	1.500	Y/Y/Y	200	(g_3)	(2) Setup Completed
SUB2	1.1.1.3	1.700	Y/Y/Y	0	(g_4)	(2) Setup Completed
SUB3	2.1.1.1	69.690	Y/Y/Y	0	(g_5)	(2) Setup Completed
SUB4	1.1.1.2	2.508	Y/Y/Y	500	(g_6)	(2) Setup Completed
SUB5	1.1.1.4	2.903	Y/Y/Y	0	(g_7)	(2) Setup Completed
SUB6	2.1.1.3	39.500	Y/Y/Y	300	(g_8)	(2) Setup Completed

Refer to the exhibit. Users report that the Message Waiting Indicator is not working. You want to see if the MWI issue is caused by database replication issues in Cisco Unified Communications Manager. You run the "utils dbreplication runtimestate" command in Cisco Unified CM Publisher to produce this output for troubleshooting. Which cause of the issue is most likely?

- A. The total end-to-end round trip time in SUB3 is exceeding the maximum value of 40 ms.
- B. There are no issues with the database replication in Cisco Unified CM because the status is 2 in all servers.
- C. Some table might not be in synchrony.



D. The devicenumplanmapremdestamp table is causing the issue with the MWI.

Correct Answer: C

QUESTION 3

Which two protocols are required for a Cisco 8800 series IP phone to successfully register with CUCM? (Choose two)

- A. CDP
- B. HTTP
- C. TFTP
- D. LLDP
- E. SIP
- F. DHCP
- G. SCCP

Correct Answer: CE

QUESTION 4

Refer to the exhibit. The exhibit shows the output of debug isdn q931. An inbound PSTN call was received by a SIP gateway that is reachable via a SIP trunk that is configured in Cisco Unified Communications Manager. The call failed to ring extension 3001. If the phone at extension 3001 is registered and reachable through the gateway inbound CSS, which three actions can resolve this issue? (Choose three.)



```
*Mar 24 16:17:54.190: ISDN Se0/0/0:15 Q931: RX <- SETUP pd = 8 callref = 0x00AA
  Bearer Capability i = 0x8090A3
    Standard = CCITT
    Transfer Capability = Speech
    Transfer Mode = Circuit
    Transfer Rate = 64 kbit/s
  Channel ID i = 0xA98381
    Exclusive, Channel 1
  Progress Ind i = 0x8183 - Origination address is non-ISDN
  Calling Party Number i = 0x1180, '4940302156001'
    Plan:ISDN, Type:International
  Called Party Number i = 0x81, '2288223001'
    Plan:ISDN, Type:Unknown
*Mar 24 16:17:54.210: ISDN Se0/0/0:15 Q931: TX -> RELEASE_COMP pd = 8 callref =
  0x80AA
  Cause i = 0x8081 - Unallocated/unassigned number
```

- A. Change the significant digits for inbound calls to 4 on the SIP trunk configuration in Cisco Unified Communications Manager.
- B. Configure the digit strip 4 on the SIP trunk under Incoming Called Party Settings in Cisco Unified Communications Manager.
- C. Configure a translation pattern in Cisco Unified Communications Manager that can be accessed by the trunk CSS to truncate the called number to four digits.
- D. Configure a called-party transformation CSS on the gateway in Cisco Unified Communications Manager that includes a pattern that transforms the number from ten digits to four digits.
- E. Configure a voice translation profile in the SIP Cisco IOS gateway with a voice translation rule that truncates the number from ten digits to four digits.
- F. Configure the Cisco IOS command num-exp 2288223001 3001 on the gateway ISDN interface.

Correct Answer: ACE

QUESTION 5

Which web-based application that is accessed via the Cisco Unified Communications Manager Administration GUI generates reports for troubleshooting or inspecting cluster data?

- A. Cisco Unified Serviceability alarms
- B. Cisco Unified RTMT Trace and Log Central



C. Cisco Unified RTMT Monitor

D. Cisco Unified Reporting tool

Correct Answer: D

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