300-080 Q&As

Troubleshooting Cisco IP Telephony and Video

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QUESTION 1

Which Cisco IOS command is used to display information for active connections that are controlled by the Media Gateway Control Protocol?

A. show mgcp connection

B. show mgcp statistics

C. show mgcp endpoint

D. show mgcp nas

Correct Answer: A

QUESTION 2

Which of these reasons can cause intrasite calls within a Cisco Unified Communications Manager cluster to fail?

A. The route partition that is configured in the CCD requesting service is not listed in the calling phone CSS.

B. The trunk CSS does not include the partition for the called directory number.

C. The MGCP gateway is not registered.

D. The calling phone does not have the correct CSS configured.

E. The calling phone does not have the correct partition configured.

Correct Answer: D

QUESTION 3

Which command do you use to confirm that a router interface is enabled for SAF?

A. Show eigrp service-family ipv4 client details

B. Show ip interface details

C. Show ip saf-service-family interface

D. Show run

E. Show eigrp service-family interface

F. Show eigrp service-family ipv4 interfaces

Correct Answer: F

QUESTION 4

An engineer is troubleshooting an image quality issue for a call on an SX20 and must verify the video protocol. Which menu navigation sequence does the engineer use to find the video protocol on the web interface?

A. Configuration > Conference > Rate > Participants and click the triangle to get more call detail.

B. Configuration > Video > Input > Participants and click the triangle to get more call detail.

C. Configuration > System Configuration > Conference > Participants and click the triangle to get more call detail.

D. Call Control > Call Control > Participants and click the triangle to get more call detail.

Correct Answer: D

QUESTION 5

You have received an SNMP notification that the phones in your enterprise are failing to receive TFTP updates. Which action must you take to troubleshoot the problem?

A. Verify that Unity Connection is replicating with a status of 5

B. verify that port monitoring is enabled

C. reboot the TFTP server

D. Verify DB replication

E. Debug the voice gateway to locate SIP traces

Correct Answer: C

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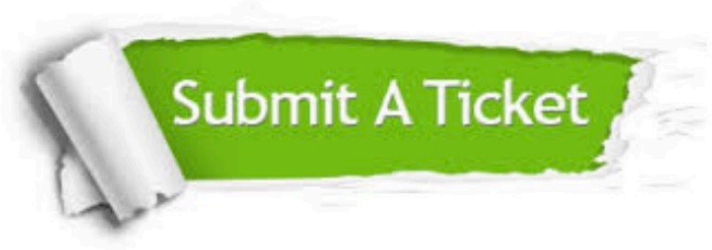

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