



# 300-080<sup>Q&As</sup>

Troubleshooting Cisco IP Telephony and Video

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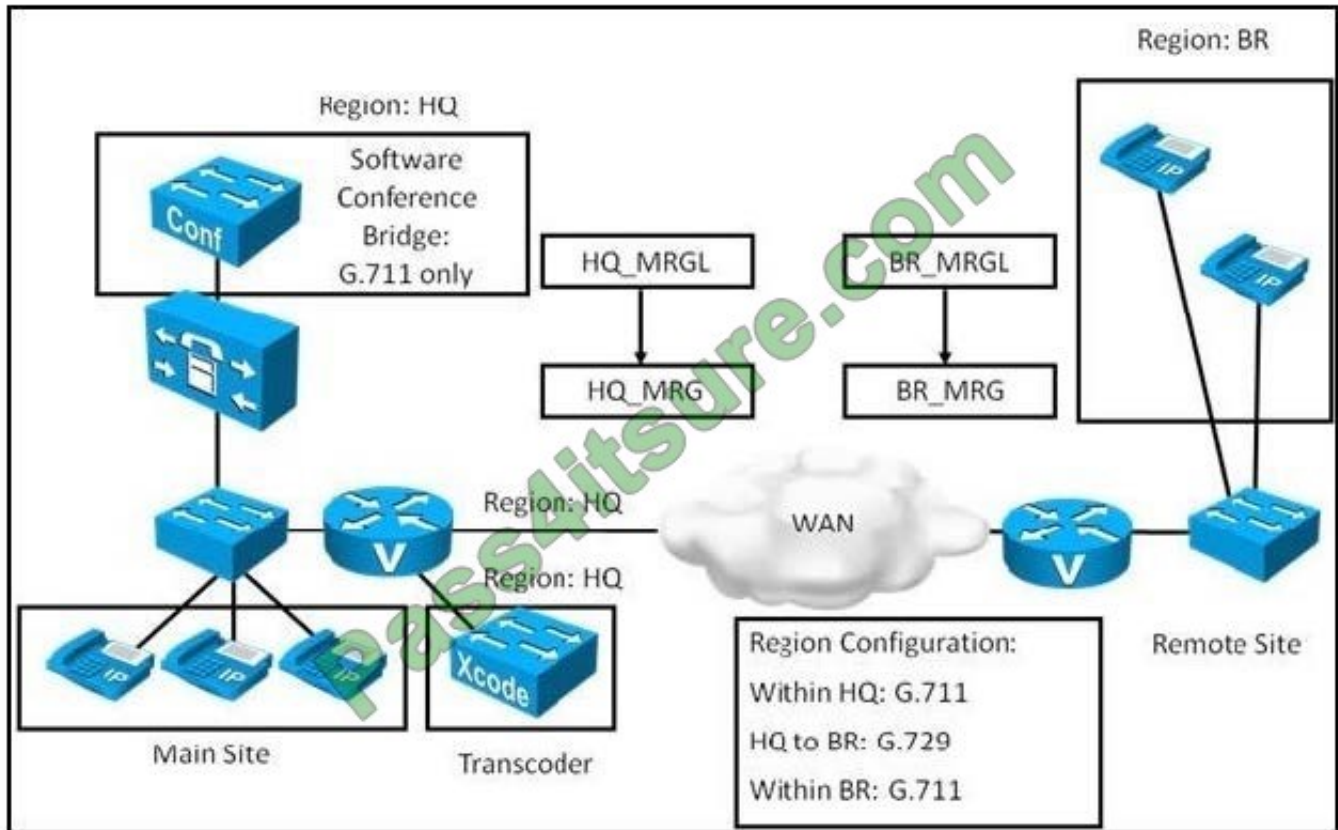
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### QUESTION 1

Refer to the exhibit. When a call between two HQ users was being conferenced with a remote user at the BR site, the conference failed. Which configuration would be needed to solve the problem?



- A. The BR\_MRGL must contain the transcoder device. The BR\_MRGL must be assigned to the BR phones.
- B. The HQ\_MRGL must contain the transcoder device. The HQ\_MRGL must be assigned to the HQ phones.
- C. A transcoder should be configured at the remote site and assigned to all remote phones through the BR\_MRGL.
- D. The HQ\_MRGL must contain the transcoder device. The HQ\_MRGL must be assigned to the software conference bridge.
- E. Enable the software conference bridge to support G.711 and G.729 codecs in Cisco Unified Communications Manager service parameters.

Correct Answer: D

### QUESTION 2

An end user at a remote site is trying to initiate an Ad Hoc conference call to an end user at the main site. The conference bridge is configured to support one codec. The remote end user receives an error message on the phone "Cannot complete conference call". What is the cause of the issue?



- A. A media termination point is missing
- B. A software conference bridge is not assigned
- C. The remote phone does not have the conference feature assigned
- D. The transcoder resource is missing

Correct Answer: D

### QUESTION 3

Refer to the exhibit. A CUCM user has been configured to use the Mobility feature and is expecting their home phone 408-555-6016 to ring simultaneously when their office phone is called. What configuration change needs to be made to allow this happen?

Remote Destination Profile	
Line	Line Association
Line [1] - 3500 in PT_Internal	<input type="checkbox"/>

<b>Remote Destination Information</b>	
Name	Adam Cell Phone
Destination Number*	4085556016
Owner User ID*	amckenzie
<input checked="" type="checkbox"/> Enable Unified Mobility features	
Remote Destination Profile*	AdamMcKenzie
Single Number Reach Voicemail Policy*	Use System Default
<input checked="" type="checkbox"/> Enable Single Number Reach	
Ring this phone and my business phone at the same time when my business line(s) is dialed.	
<input type="checkbox"/> Enable Move to Mobile	
If this is a mobile phone, transfer active calls to this phone when the mobility button on your Cisco IP Phone is pressed.	
<input type="checkbox"/> Enable Extend and Connect	
Allow this phone to be controlled by CTI applications (e.g. Jabber)	
CTI Remote Device*	-- Not Selected --

- A. Select the Enable Move to Mobile check box.
- B. Select the Enable Extend and Connect check box.
- C. Select the Line Association check box.
- D. Deselect the Enable Single Number Reach check box.

Correct Answer: C

### QUESTION 4

Refer to topology and Exhibits below: A call from a SX20 in the BackBone (not shown) with a URI extension is dialing a HQ Ph 1 that is registered to the HQ CUCM. Determine if the call fails and if so, what are the two causes? (Choose two).



Exhibit1

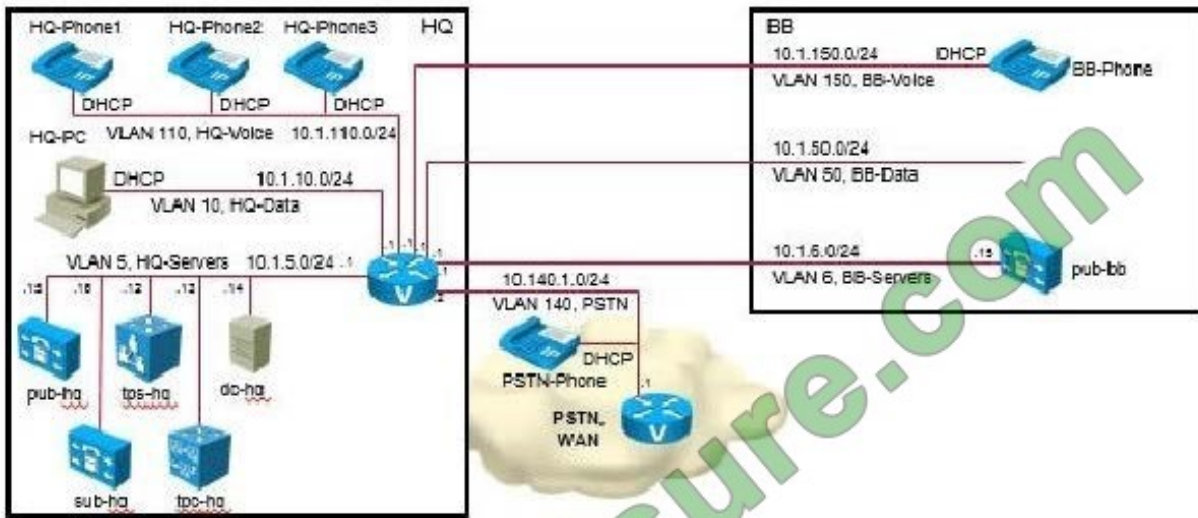


Exhibit2

**Pattern Definition**

Pattern Usage	Domain Routing
IPv4 Pattern*	v360.cisco.com
IPv6 Pattern	
Description	
Route Partition	< None >
SIP Trunk/Route List*	Trunk-VCS (Edit)

Block Pattern



Exhibit3

Trunk Configuration

Save Deloct React Add New

Destination

Destination Address is an SRV

	Destination Address	Destination Address IPv6	Destination Port
1*	10.1.5.29		5060

MTP Preferred Originating Codec\* 71lulaw

BLF Presence Group\* Standard Presence group

SIP Trunk Security Profile\* VCS Non Secure SIP Trunk Profile

Rerouting Calling Search Space < None >

Out-Of-Dialog Refer Calling Search Space < None >

SUBSCRIBE Calling Search Space < None >

SIP Profile\* Standard SIP Profile [View Details](#)

DTMF Signaling Method\* RFC 2833

Exhibit4

Name	Type	Calls	Bandwidth used	H323 status	SIP status	Search rule status
DefaultZone	Default zone	0	0 kbps	On	On	
<input type="checkbox"/> UCM	Neighbor	0	0 kbps	Off	Active	Enabled search rules: 2

Exhibit5

```

twcs: Event="Call Rejected" Service="SIP" Src-ip="10.1.5.25" Src-port="5060" Src-alias-type="SIP" Src-alias="sip:2001@10.1.5.25"
Dst-alias-type="SIP" Dst-alias="sip:sx20-p16@v360.cisco.com" Call-serial-number="9183df83-ebd2-46c6-86ed-bbb6c2f68b43" Tag="
3ff200fd-8a4e-4260-a7a1-65f6a5f86ca5" Detail="Not Found" Protocol="TCP" Response-code="404" Level="1" UTCtime="2015-02-
12 21:22:47.131"

```

Exhibit6

Priority	Rule name	Protocol	Source	Authentication required	Mode	Pattern type	Pattern string	Pattern behavior	On match	Target	State	Actions
<input type="checkbox"/> 50	LocalZoneMatch	Any	Any	No	Any alias				Continue	LocalZone	Disabled	<a href="#">View/Edit</a>   <a href="#">Clone</a>
<input type="checkbox"/> 100	UCM	Any	Any	No	Any alias				Continue	UCM	Enabled	<a href="#">View/Edit</a>   <a href="#">Clone</a>
<input type="checkbox"/> 100	UCM2	SIP	Any	No	Alias pattern match	Regex	2...	Leave	Stop	UCM	Enabled	<a href="#">View/Edit</a>   <a href="#">Clone</a>

Exhibit7

```

twcs: Event="Call Disconnected" Service="SIP" Src-ip="10.1.150.11" Src-port="5061" Src-alias-type="SIP" Src-alias="sip:sx20-p16@v360.cis
co.com" Dst-alias-type="SIP" Dst-alias="sip:2001@v360.cisco.com" Call-serial-number="3045badb-7615-4a8a-b64a-98ad237497fc" Tag="2
a8d5d57-8f8f-4e37-a817-7d4160affa3b" Protocol="TLS" Level="1" UTCtime="2015-02-12 21:37:29.082"
twcs: Event="Call Disconnected" Service="SIP" Src-ip="10.1.5.29" Src-port="5073" Src-alias-type="SIP" Src-alias="sip:sx20-p16@v360.cis
co.com" Dst-alias-type="SIP" Dst-alias="sip:2001@v360.cisco.com" Call-serial-number="280ddd00-3d67-4482-adb4-2c2587061def" Tag="2a8d
5d57-8f8f-4e37-a817-7d4160affa3b" Protocol="TLS" Level="1" UTCtime="2015-02-12 21:37:18.614"
twcs: Event="Search Completed" Service="SIP" Src-alias-type="SIP" Src-alias="sx20-p16@v360.cisco.com" Dst-alias-type="SIP" Dst-alias="si
p:2001@v360.cisco.com" Call-serial-number="3045badb-7615-4a8a-b64a-98ad237497fc" Tag="2a8d5d57-8f8f-4e37-a817-7d4160affa3b"
Detail="found.true_searchtype=INVITE" Call-routed="YES" Level="1" UTCtime="2015-02-12 21:37:18.592"
twcs: Event="Call Connected" Service="SIP" Src-ip="10.1.150.11" Src-port="5061" Src-alias-type="SIP" Src-alias="sip:sx20-p16
@v360.cisco.com" Dst-alias-type="SIP" Dst-alias="sip:2001@v360.cisco.com" Call-serial-number="3045badb-7615-4a8a-b64a-98
ad237497fc" Tag="2a8d5d57-8f8f-4e37-a817-7d4160affa3b" Protocol="TLS" Call-routed="YES" Level="1" UTC Time="2015-02-12
21:37:18.592"

```

Exhibit8

Priority	Rule name	Protocol	Source	Authentication required	Mode	Pattern type	Pattern string	Pattern behavior	On match	Target	State	Actions
<input type="checkbox"/> 50	LocalZoneMatch	Any	Any	No	Any alias				Continue	LocalZone	Enabled	<a href="#">View/Edit</a>   <a href="#">Clone</a>
<input type="checkbox"/> 100	UCM	Any	Any	No	Any alias				Continue	UCM	Enabled	<a href="#">View/Edit</a>   <a href="#">Clone</a>
<input type="checkbox"/> 100	UCM2	SIP	Any	No	Alias pattern match	Regex	2...	Leave	Stop	UCM	Disabled	<a href="#">View/Edit</a>   <a href="#">Clone</a>

- A. The call succeeds.
- B. The call fails.
- C. There are no issues, so the call succeeds.



- D. The SIP port is incorrect on the Cisco Unified Communications Manager CUCM SIP trunk.
- E. The Local Zone Match Rule state is disabled.
- F. Rule name UCM2 is set to stop on Match

Correct Answer: AC

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#### QUESTION 5

Refer to the Exhibit below, what does this trace indicate?



```
17:12:38.525 |StationInit: (0003212)OpenReceiveChannelAck
Status=0,IpAddr=IpAddr.type=0
ipAddr.Oxac645077000000000000000000000000(172.100.80.119), Port=29458,
PartyID=33712903 |2,100,50,1.41500934
17:12:38.529 |StationD: (0032:2) CallState callState=3 lineInstance=1
callReference=35181381 privacy=0 sccp_precedenceLw=4
precedenceDm=0|2,100,50,1.41500715
17:12:38.529 |StationD: (0003212) SelectSoftKeys instance=1
reference=35181381 softKeySetIndex=8 validKeyMask=fff:ffff:|
2,100,50,1.41500715
17:12:38.529 |StationD: (0003212) DisplayPromptStatus timeOut=0
Status='€T' content='Ring Out' line=1C|=35181381 ver=85720014.|
2,100,50,1_41500715
17:12:38.529 |StationD: (0003212) DEBUG star_DSetCallState(7) State of
cdpc(156589) is 6.|2,100,50,1.41500715
17:12:43.029 |StationD: (0003212) restart0_CcSetupRes:
updateACall=35181381, new cm_prec=5|2,100,50,141500715
17:12:43.029 | StationCpdc: ReceivedCcSetupRes-CallSecurityStatus=1
|2,100,50,1.41500715
17:12:43.029 | StationCpdc: star_CoNotifyReq- CallSecurityStatus=1
|2,100,50,1.41500715
17:12:43.029 |StationD: (0003212) CallState callState=5 lineInstance=1
callReference=35181381 privacy=0 sccp_precedenceLw=4
precedenceDm=0|2,100,50,1.41500715
17:12:43.029 |StationD: (0003212) SelectSoftKeys instance=1
reference=35181381 softKeySetIndex=1 validKeyMask=fff:fbff.|
2,100,50,1.41500715
17:12:43.029 |StationD: (0003212) DisplayPromptStatus timeOut=0
Status'€T' content='Connected' line=1 C|=35181381 ver=85720014.|
2,100,50,1.41500715
17:12:43.029 |StationD: (0032:2) StopTone. |2,100,50,1.41500715
17:12:43.029 |StationD: (0032:2) DEBUG-star_DSetCallPhase
updateACall=35181381 fromPhase=0 to callPhase=1.|2,100,50,1.41500715
17:12:43.029 |StationD: (0032:2) DEBUG-star_DSetCallState(10) State of
cdpc(156589) is 7.|2,100,50,1.41500715
17:12:54.031 |StationInit: (003212) StationMediaPathEvt
Handset(2)=Off(2)|2,100,50,1.4150 1251
17:12:54.039 |StationInit: (003212) OnHook.|2,100,50,1.41501252
17:12:54.039 |StationD: (0032:2) StopTone.|2,100,50,1.41501252
17:12:54.039 |StationD: (0032:2) CloseReceiveChannel
conferenceID=35181381 passThruPartyID=33712903. myIP: IpAddr.type:0
ipv4Addr:Oxac645077(172.100.80.119) |2,100,50,1.41501252
17:12:54.039 |StationD: (0032:2) StopMediaTransmission
conferenceID=35181381 passThruPartyID=33712903. myIP: IpAddr.type:0
ipv4Addr:Oxac645077(172.100.80.119) |2,100,50,1.41501252
```



- A. A disconnected Call
- B. A complete call setup
- C. A failed call setup
- D. An interrupted call setup

Correct Answer: A

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