



# 220-802<sup>Q&As</sup>

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**QUESTION 1**

Which of the following statements BEST describes client-side virtualization?

- A. Using another machine to improve the performance of the current machine
- B. Using a virtual reality interface to access the client
- C. Creating a software-based machine inside the physical machine
- D. Creating a virtual desktop PC to assist with building a new machine

Correct Answer: C

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**QUESTION 2**

A technician is trying to setup a non-domain user account on a workstation, but receives the following error message "Password does not meet the complexity requirements." Which of the following utilities should the technician use to identify the criteria?

- A. Local Security Policy
- B. Users and Groups
- C. Performance Monitor
- D. MSCONFIG

Correct Answer: A

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**QUESTION 3**

A user is experiencing slow performance with their computer. A technician suspects the computer has a virus and runs antivirus software. A virus is found and removed, but the performance issue is not resolved. Which of the following should the technician perform NEXT?

- A. Document findings, actions, and outcomes
- B. Establish a plan of action to resolve the problem
- C. Re-establish a new theory or escalate
- D. Implement preventative measures

Correct Answer: C

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**QUESTION 4**

A technician is setting up automatic login to desktop for a non-domain Windows XP system. Which of the following



administrative tools would accomplish this?

- A. User Accounts
- B. Network and Sharing Center
- C. Task Manager
- D. System Configuration

Correct Answer: A

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#### QUESTION 5

A user states that they see a warning on their screen about an IP conflict. Which of the following is MOST likely the cause?

- A. A static IP address is assigned to the workstation
- B. A bad router
- C. A bad switch
- D. The computer is getting an APIPA address

Correct Answer: A

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