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**QUESTION 1**

Which of the following is TRUE about the difference between a worm and a virus?

- A. Worms are written in assembly while viruses are written with scripting languages.
- B. Viruses hide in the boot record while worms hide within the file system.
- C. Worms self-propagate while viruses need human intervention to replicate.
- D. Viruses disable the antivirus update service while worms kill the antivirus process.

Correct Answer: C

QUESTION 2

A technician has one computer and needs to create a multiboot to test all Windows environments. Which of the following shows the BEST order for installing the operating systems?

- A. Windows XP Professional, Windows Vista Business, Windows 7 Professional
- B. Windows Vista Business, Windows 7 Professional, Windows XP Professional
- C. Windows 7 Professional, Windows Vista Business, Windows XP Professional
- D. Windows 7 Professional, Windows XP Professional, Windows Vista Business

Correct Answer: A

QUESTION 3

A technician recently replaced a user's monitor and now the user is reporting that the screen is filled with static and appears distorted. Which of the following will resolve the issue?

- A. Lower refresh rate
- B. Lower the resolution
- C. Raise the resolution
- D. Increase refresh rate

Correct Answer: A

QUESTION 4

The manager has requested that their laptop be setup so that a static IP can be assigned to the wireless card while in the office, but have the ability to utilize DHCP when at home. Which of the following Windows 7 options can accomplish this?



- A. IPCONFIG Command Utility
- B. Client for Microsoft Networks
- C. Manage Wireless Networks
- D. Alternate Configuration

Correct Answer: D

QUESTION 5

Joe, a user, is experiencing some operating system errors that are disrupting his ability to boot the workstation. Which of the following would allow him to keep his data, but possibly resolve operating system errors?

- A. Clean installation
- B. Repair installation
- C. Image deployment
- D. Quick formatting

Correct Answer: B

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