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**QUESTION 1**

A user wants to quickly install the most recent security patch released. Which of the following options can be selected from the Windows Update website?

- A. Custom settings
- B. Advanced settings
- C. Automatic settings
- D. Express settings

Correct Answer: D

QUESTION 2

Which of the following technologies involves device pairing?

- A. WEP
- B. IR
- C. Bluetooth
- D. IMAP

Correct Answer: C

QUESTION 3

Which of the following should a technician implement to prevent external contractors from physically plugging devices into the company's network jacks unless such jacks are designated for guest use?

- A. Disable DHCP and assign a static IP address to each network device physically connected to the network.
- B. Enable MAC address filtering across all network jacks and record the MAC address of guest devices.
- C. Disable all switch ports when they are not utilized and enable them on an as needed basis.
- D. Place guest network jacks in public areas and all other jacks in secure areas as needed.

Correct Answer: C

QUESTION 4

Joe, a customer, called and stated that since a virus was removed from his PC, Windows is now displaying errors about damaged system files. Which of the following tools should be used to correct the issue?



- A. TASKKILL
- B. DISKPART
- C. CHKDSK
- D. SFC

Correct Answer: D

QUESTION 5

Which of the following is an edition of a Windows XP operating system?

- A. Enterprise
- B. Media Center
- C. Ultimate
- D. Home Premium

Correct Answer: B

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