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QUESTION 1

A technician has been asked to install a printer on a Windows XP machine. Through which of the following Control Panel utilities will the technician install the printer?

A. Printers and Devices

B. Devices and Printers

C. Printers and Faxes

D. Devices

Correct Answer: C

Reference.

http://wiki.answers.com/Q/In_Windows_XP_how_do_you_open_the_Printers_and_F axes_window

QUESTION 2

A user states that a network printer, attached to and shared from a co-worker\\'s computer, does not always print the jobs submitted to it. The user adds that it seems to happen at different times throughout the day, but at other times works fine. Which of the following is MOST likely the cause?

A. The co-worker\\'s computer is hibernating

B. The user\\'s print drivers are incompatible

C. The printer has entered power save mode

D. The submitted jobs are incompatible

Correct Answer: A

The computer might be hibernating. Since the problem occurs certain times throughout the day, the print jobs submitted to it might only be active when the computer is active. If the computer is hibernating, print jobs will not be able to go through the printer.

QUESTION 3

A user, Ann, logs in to her computer and receives an error that states "this IP address is already in use". All computers are assigned dynamic IP addresses. When following best practices, which of the following commands should the technician run? (Select TWO).

A. ipconfig

B. ipconfig /release

C. ipconfig /flushdns

D. ipconfig /renew

E. ipconfig /?

F. ipconfig /all

Correct Answer: BD

QUESTION 4

Joe wants to purchase a computer for use in his family\\'s home theater and asks for advice. Which of the following should be the FIRST priority in Joe\\'s new computer?

A. Maximum RAM and CPU cores

B. High-end cooling and very powerful fans

C. High wattage power supply and large case

D. Surround sound audio and HDMI output

Correct Answer: D

QUESTION 5

Which of the following Internet connection types would have the MOST available bandwidth and highest transmission speed?

A. DSL

B. Dial-up

C. Cable

D. Satellite

Correct Answer: C

Reference. http://www.broadband.gov/broadband_types.html

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