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QUESTION 1

A user connected a smartphone to a coffee shop\\'s public Wi-Fi and noticed the smartphone started sending unusual SMS messages and registering strange network activity. A technician thinks a virus or other malware has infected the device. Which of the following should the technician suggest the user do to best address these security and privacy concerns? (Choose two.)

A. Disable Wi-Fi autoconnect.

B. Stay offline when in public places.

C. Uninstall all recently installed applications.

D. Schedule an antivirus scan.

E. Reboot the device.

F. Update the OS.

Correct Answer: CD

QUESTION 2

Which of the following operating systems was the app file type designed to run under as an application file bundle?

A. macOS

B. Chrome

C. Windows

D. Linux

Correct Answer: A

The app file type is designed to run under macOS as an application file bundle. macOS uses application bundles to store executable files and related resources, such as libraries, image files, and localized content, in a single directory hierarchy. This approach simplifies application management and execution within the macOS environment.

QUESTION 3

A user\\'s File Explorer keeps crashing. The technician is troubleshooting and tries the following:

Runs Windows Update Runs CHKDSK and SFC /scannow Clears File Explorer history

Which of the following actions should the technician take next?

A. Roll back the most recent set of Windows updates.

B. Reimage the computer and ask the user to test.

C. Test the computer\\'s memory.

D. Repartition the boot drive.

Correct Answer: C

QUESTION 4

A technician is troubleshooting a lack of outgoing audio on a third-party Windows 10 VoIP application, The PC uses a USB microphone connected to a powered hub. The technician verifies the microphone works on the PC using Voice Recorder.

Which of the following should the technician do to solve the issue?

A. Remove the microphone from the USB hub and plug it directly into a USB port on the PC.

B. Enable the microphone under Windows Privacy settings to allow desktop applications to access it.

C. Delete the microphone from Device Manager and scan for new hardware,

D. Replace the USB microphone with one that uses a traditional 3.5mm plug.

Correct Answer: B

In Windows 10, there are privacy settings that control access to certain devices, such as microphones, cameras, and other input devices. If the microphone is not enabled under these privacy settings, the VoIP application may not have access to it, causing a lack of outgoing audio. The technician can go to the Windows 10 Settings menu, select the Privacy submenu, and under App permissions, select Microphone. The technician should then turn on the toggle switch for the VoIP application to allow it to access the microphone. Removing the microphone from the USB hub and plugging it directly into a USB port on the PC may or may not solve the issue, as the issue could be related to the privacy settings. Deleting the microphone from Device Manager and scanning for new hardware may also not solve the issue, as the issue could be related to the privacy settings. Replacing the USB microphone with one that uses a traditional 3.5mm plug is not recommended, as it would require purchasing a new microphone and may not solve the issue.

QUESTION 5

A laptop user is visually impaired and requires a different cursor color. Which of the following OS utilities is used to change the color of the cursor?

A. Keyboard

B. Touch pad

C. Ease of Access Center

D. Display settings

Correct Answer: C

The OS utility used to change the color of the cursor in Windows is Ease of Access Center The user can change the cursor color by opening the Settings app, selecting Accessibility in the left sidebar, selecting Mouse pointer and touch under Vision, and choosing one of the cursor options. The user can select Custom to pick a color and use the Size slider to make the cursor larger or smaller

The Ease of Access Center in the Windows OS provides accessibility options for users with disabilities or impairments. One of these options allows the user to change the color and size of the cursor, making it more visible and easier to locate on the screen. The Keyboard and Touchpad settings do not offer the option to change cursor color, and Display Settings are used to adjust the resolution and other properties of the display. Therefore, C is the best answer. This information is covered in the Comptia A+ Core2 documents/guide under the Accessibility section.

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