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CompTIA A+ Certification Exam: Core 2

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QUESTION 1

A user visits a game vendor\\'s website to view the latest patch notes, but this information is not available on the page. Which of the following should the user perform before reloading the page?

A. Synchronize the browser data.

B. Enable private browsing mode.

C. Mark the site as trusted.

D. Clear the cached file.

Correct Answer: D

QUESTION 2

Which of the following refers to the steps to be taken if an issue occurs during a change implementation?

A. Testing

B. Rollback

C. Risk

D. Acceptance

Correct Answer: B

QUESTION 3

A technician is setting up a conference room computer with a script that boots the application on login. Which of the following would the technician use to accomplish this task? (Select TWO).

A. File Explorer

B. Startup Folder

C. System Information

D. Programs and Features

E. Task Scheduler

F. Device Manager

Correct Answer: BE

B. Startup Folder: The Startup folder is a special folder that contains shortcuts to programs or scripts that will run automatically when a user logs on. The technician can create a shortcut to the script and place it in the Startup folder for the conference room computer or for all users.

E. Task Scheduler: The Task Scheduler is a tool that allows you to create tasks that run at specified times or events. The technician can create a task that runs the script at logon for the conference room computer or for all users.

QUESTION 4

A user lost a company tablet that was used for customer intake at a doctor\\'s office. Which of the following actions would BEST protect against unauthorized access of the data?

A. Changing the office\\'s Wi-Fi SSID and password

B. Performing a remote wipe on the device

C. Changing the user\\'s password

D. Enabling remote drive encryption

Correct Answer: B

The best action to protect against unauthorized access of the data on the lost company tablet is to perform a remote wipe on the device. A remote wipe is a feature that allows an administrator or a user to erase all the data and settings on a device remotely, usually through a web portal or an email command. A remote wipe can help prevent the data from being accessed or compromised by anyone who finds or steals the device. Changing the office\\'s Wi-Fi SSID and password may prevent the device from connecting to the office network but may not prevent the data from being accessed locally or through other networks. Changing the user\\'s password may prevent the device from logging in to the user\\'s account but may not prevent the data from being accessed by other means or accounts. Enabling remote drive encryption may protect the data from being read by unauthorized parties but may not be possible if the device is already lost or turned off. References: CompTIA A+ Core 2 (220-1002) Certification Exam Objectives Version 4.0, Domain 3.1

QUESTION 5

A company is deploying mobile phones on a one-to-one basis, but the IT manager is concerned that users will root/jailbreak their phones. Which of the following technologies can be implemented to prevent this issue?

A. Signed system images

B. Antivirus

C. SSO

D. MDM

Correct Answer: D

MDM stands for Mobile Device Management, and it is a way of remotely managing and securing mobile devices that are used for work purposes. MDM can enforce policies and restrictions on the devices, such as preventing users from installing unauthorized apps, modifying system settings, or accessing root privileges. MDM can also monitor device status, wipe data, lock devices, or locate lost or stolen devices.

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