



# 220-1102<sup>Q&As</sup>

CompTIA A+ Certification Exam: Core 2

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**QUESTION 1**

A user wants to acquire antivirus software for a SOHO PC. A technician recommends a licensed software product, but the user does not want to pay for a license. Which of the following license types should the technician recommend?

- A. Corporate
- B. Open-source
- C. Personal
- D. Enterprise

Correct Answer: B

Open-source software is software that has its source code available for anyone to inspect, modify, and distribute. Open-source software is usually free of charge and does not require a license to use. Some examples of open-source antivirus software are ClamAV, Comodo, and Immundet12. The other license types are either not free or not suitable for a SOHO PC. Corporate and enterprise licenses are designed for large-scale organizations and networks, and they usually require a subscription fee. Personal licenses are for individual users and may have limited features or support. References: 1 What is Open Source Software? - Definition from Techopedia(<https://www.tomsguide.com/us/best-antivirus,review2588.html>). 2 7 Best Lifetime License Antivirus Tools [2023 Guide] - Windows Report(<https://windowsreport.com/antivirus-with-unlimited-validity/>).

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**QUESTION 2**

A systems administrator is troubleshooting network performance issues in a large corporate office. The end users report that traffic to certain internal environments is not stable and often drops. Which of the following command-line tools can provide the most detailed information for investigating the issue further?

- A. ipconfig
- B. arp
- C. nslookup
- D. pathping

Correct Answer: D

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**QUESTION 3**

Every time a user tries to open the organization's proprietary application on an Android tablet, the application immediately closes. Other applications are operating normally. Which of the following troubleshooting actions would MOST likely resolve the issue? (Choose two.)

- A. Uninstalling the application
- B. Gaining root access to the tablet
- C. Resetting the web browser cache



- D. Deleting the application cache
- E. Clearing the application storage
- F. Disabling mobile device management

Correct Answer: DE

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#### QUESTION 4

A user is trying to use a third-party USB adapter but is experiencing connection issues. Which of the following tools should the technician use to resolve this issue?

- A. taskschd.msc
- B. eventvwr.msc
- C. devmgmt.msc
- D. diskmgmt.msc

Correct Answer: C

The tool that the technician should use to resolve the connection issues with the third-party USB adapter is devmgmt.msc. Devmgmt.msc is a command that opens the Device Manager, which is a utility that allows users to view and manage the hardware devices and drivers installed on a computer. The technician can use the Device Manager to check the status, properties and compatibility of the USB adapter and its driver, and perform actions such as updating, uninstalling or reinstalling the driver, enabling or disabling the device, or scanning for hardware changes. Taskschd.msc is a command that opens the Task Scheduler, which is a utility that allows users to create and manage tasks that run automatically at specified times or events. The Task Scheduler is not relevant or useful for resolving connection issues with the USB adapter. Eventvwr.msc is a command that opens the Event Viewer, which is a utility that allows users to view and monitor the system logs and events. The Event Viewer may provide some information or clues about the connection issues with the USB adapter, but it does not allow users to manage or troubleshoot the device or its driver directly. Diskmgmt.msc is a command that opens the Disk Management, which is a utility that allows users to view and manage the disk drives and partitions on a computer. The Disk Management is not relevant or useful for resolving connection issues with the USB adapter. References: CompTIA A+ Core 2 (220-1102) Certification Exam Objectives Version 4.0, Domain 1.6

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#### QUESTION 5

Which of the following is the most likely reason a filtration system is critical for data centers?

- A. Plastics degrade over time.
- B. High humidity levels can rust metal.
- C. Insects can invade the data center.
- D. Dust particles can clog the machines.

Correct Answer: D



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