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**QUESTION 1**

A technician receives a ticket that states a mobile payment device is having Issues with Its contactless payment feature. The device is not detecting payment options. Which of the following Is the MOST likely cause of the Issue?

- A. NFC
- B. Bluetooth
- C. Wi-Fi
- D. Lightning adapter

Correct Answer: A

NFC (Near Field Communication) is the technology used for contactless payment features on mobile payment devices. If a mobile payment device is having issues with its contactless payment feature and is not detecting payment options, it is most likely due to an issue with the NFC functionality of the device. The contactless payment feature on a mobile payment device uses NFC (Near Field Communication) to detect payment options. If the device is not detecting payment options, the issue may be related to a problem with the NFC feature. References:

<https://www.techopedia.com/definition/31790/near-field-communication-nfc>

QUESTION 2

Which of the following cloud computing concepts allows scalable services to be provided to the client?

- A. On-demand
- B. Metered
- C. Rapid elasticity
- D. Resource pooling

Correct Answer: C

QUESTION 3

Which of the following network devices should a technician install in order to isolate voice traffic on the network?

- A. Network tap
- B. Managed switch
- C. Hub
- D. DSL filter

Correct Answer: B

Explanation: A managed switch is a network device that can be configured to create VLANs (Virtual Local Area



Networks), which are logical segments of a network that isolate traffic based on criteria such as function, security, or quality of service. A VLAN can be used to isolate voice traffic on the network, which can improve the performance and security of voice over IP (VoIP) applications. A network tap, a hub, and a DSL filter are not capable of creating VLANs. Reference: [CompTIA A+ Core 1 (220-1101) Certification Study Guide], page 32.

QUESTION 4

A customer recently moved a high-end graphics card from a known-working computer to a different computer. The computer works without issue when viewing email and web pages or when using certain applications. However, when a game with high-end graphics requirements is opened, the program will run for a few minutes before the computer shuts down. Which of the following is MOST likely causing the problem?

- A. Power supply wattage
- B. Video RAM
- C. CPU frequency
- D. Monitor resolution

Correct Answer: A

QUESTION 5

Joe, a user, has purchased a new mobile device that uses a different OS than his previous one. Joe wants to copy his contacts and appointments from his corporate account without entering them manually.

Which of the following would be the BEST way for a technician to assist Joe?

- A. Log into the same email provider on the new device, and restore the contacts and dates.
- B. Create a Bluetooth connection between Joe's devices, and copy his contacts and calendar.
- C. Back up the old mobile device to a PC, and import the contacts and schedule from the PC.
- D. Use NFC to transfer all compatible data from one device to the other.

Correct Answer: A

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