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**QUESTION 1**

A team needs to deploy a temporary server room at a site to provide support during construction. Which of the following should they use at this site while setting up the server room?

- A. Air filters
- B. Privacy screens
- C. Vacuums
- D. ESD mats

Correct Answer: A

QUESTION 2

A technician is cleaning up a warehouse and several old CRT monitors and UPS units. The technician removes the batteries from the UPSs and wants to comply with proper disposal techniques.

Which of the following should the technician do NEXT to proceed with disposal of the batteries?

- A. Place security In trash receptacles
- B. Refer to the manufacture's specific usage
- C. Review the material safety data sheet
- D. Conduct an Internal search of disposal techniques

Correct Answer: C

QUESTION 3

An administrator, Ann, wants to be able to access a customer's router interface from a remote location. Ann always has to have the customer print out the current router settings before she can remotely manage the router. Which of the following should Ann do to eliminate this extra step before connecting to the router remotely?

- A. Change the default user name and password
- B. Request a static IP from the ISP
- C. Enable the remote management port
- D. Enable port forwarding on the router

Correct Answer: B

QUESTION 4



A SOHO technician recently moved some data from one server to another to increase storage capacity. Several users are now reporting they cannot access certain shares on the network. When the users attempt to access the shares, they get the following error: Access Denied. The technician confirms the users are all in the proper security groups and have the proper access, but they are still unable to access the shares. Which of the following are the MOST likely reasons for these issues? (Select two.)

- A. Administrative share permissions
- B. Mapped drives
- C. Group Policy hours restriction
- D. Denied write/delete permissions
- E. Disabled proxy settings

Correct Answer: BD

QUESTION 5

Joe, a user, notifies Ann, a technician, of a message that is displaying on his screen. The message has taken over the entire screen, and no icons are displayed. Joe, further explains that the message still appears after several reboot attempts. Upon further inspection of the affected PC, Ann notices a request for cryptocurrency payment to obtain the unlock key.

Which of the following is MOST likely the cause?

- A. Ransomware
- B. Cryptomining
- C. Rootkit
- D. Keylogger

Correct Answer: A

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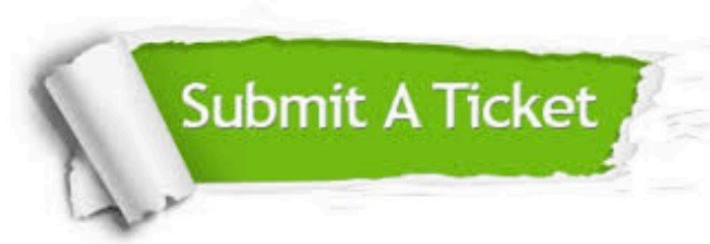
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