



220-1001^{Q&As}

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**QUESTION 1**

A user wants to build a new home computer that will be used exclusively for the latest offline games. The user consults with a technician on the best hardware to purchase. The user has already picked out the CPU, GPU, RAM, and motherboard, but is unsure what else is important to achieve top performance. Which of the following should the technician suggest? (Select TWO).

- A. IDE connectors
- B. PCIe slots
- C. TPM unit
- D. Liquid cooling
- E. Gigabit NIC
- F. Thermal paste
- G. Visualization

Correct Answer: BF

QUESTION 2

Which of the following networking protocols would be BEST track packages through a sorting facility?

- A. RFID
- B. NFC
- C. Bluetooth
- D. Zigbee

Correct Answer: D

QUESTION 3

The OS on a user's computer will not load. The day before, the user received a BSOD a couple of times that contained S.M.A.R.T. errors, and the computer was performing very slowly. Which of the following is the MOST likely cause of the issue?

- A. The TPM needs to be reconfigured.
- B. The hard drive has failed.
- C. The CMOS battery needs to be replaced.
- D. The OS was upgraded.



Correct Answer: B

QUESTION 4

Joe, a user, recently installed a new mouse for his laptop. Joe no longer uses a mouse pad because his office desk has a glass top. Joe notices that when he is at the office, the cursor moves on the screen when he does not move the mouse; however, it works fine when he is traveling. Which of the following is MOST likely cause?

- A. The device drivers are outdated
- B. Bluetooth is disabled
- C. The mouse is faulty
- D. The surface is too reflective

Correct Answer: D

QUESTION 5

A company is hosting a Windows email server on its premises. Company policy is to use encryption on incoming and outgoing email services. An administrator recently upgraded the company's firewall. Users report they can receive email, but no one can send email. Which of the following ports should the administrator open on the new firewall?

- A. 21
- B. 80
- C. 389
- D. 465

Correct Answer: D

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