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**QUESTION 1**

A user logs on a PC and receives a message stating there is a duplicate IP address on the network. After a system restart, the user notices the same error.

Which of the following is the MOST probable cause of the error?

- A. The user is still logged into another device.
- B. The user has set a static IP address.
- C. The user has moved to a different office.
- D. The user has wireless and wired connections.

Correct Answer: B

QUESTION 2

An end user brings in a laptop that no longer charges. A technician troubleshoots the laptop and notices it works while the power adaptor is plugged in but shuts down as soon as it is unplugged. Which of the following is the NEXT best step to resolve this issue?

- A. Plug the laptop into another power outlet.
- B. Replace the power adaptor.
- C. Replace the laptop's battery.
- D. Plug the laptop into a UPS.

Correct Answer: C

QUESTION 3

A customer asks a technician to help set up a specialized computing system for video editing.

Which of the following should the technician install on the workstation to BEST meet the customer's specifications? (Choose two.)

- A. SSD
- B. Dual monitors
- C. Gigabit NIC
- D. Hypervisor
- E. Docking station



F. NAS

Correct Answer: AB

QUESTION 4

After replacing a failed mother board in a user's computer, the technician receives a report that the computer is behaving erratically. The user states the computer shuts down randomly throughout the day and freezes frequently. The technician performs a memory diagnostic, and it reports no issues.

Which of the following should the technician check NEXT in troubleshooting this issue?

- A. Reseat the memory and reset the BIOS to default settings
- B. Add heat sinks to each installed memory module
- C. Enable overclocking functionality in the BIOS
- D. Ensure all case fans are plugged in and working

Correct Answer: D

QUESTION 5

Which of the following cloud computing concepts facilitates automated server deployment?

- A. NaaS
- B. IaaS
- C. PaaS
- D. SaaS

Correct Answer: B

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