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**QUESTION 1**

An office worker tries to save a large spreadsheet, but it takes much longer than normal. The worker notifies the network administrator of the noticeable degradation on the network shared drive. The administrator successfully pings the server and ensures it is online. The administrator also notes one red light and one green light displaying on the server's array. Which of the following should be the administrator's NEXT step?

- A. Reseat both hard drives and reboot the server.
- B. Rebuild the array and restart the server.
- C. Reinstall firmware for the HDD that has failed.
- D. Remove and replace the failed drive.

Correct Answer: D

QUESTION 2

A technician is building a workstation with 8GB of RAM that will host a VM. The VM will be used to test software installations prior to mass deployment. The workstation will also serve the installation files and packages necessary to install applications remotely on networked devices that have passed the testing process. Which of the following hardware components are needed for the setup to function as required? (Select TWO)

- A. Network interface card
- B. Secure boot
- C. Single-core CPU
- D. CPU virtualization support
- E. Additional RAM
- F. Hyperthreading

Correct Answer: AE

QUESTION 3

A user reports being unable to browse the internet. A technician believes the cause of the issue is related to DNS. Which of the following should the technician perform NEXT?

- A. Test the theory attempting to browse to a website known IP address.
- B. Implement preventive measures by manually assigning a DNS server to the PC.
- C. Identify the problem by running the command `ipconfig / flushdns`.
- D. Document the finding in the organization local knowledge base.



Correct Answer: A

QUESTION 4

Which of the following components would be the MOST important to include when configuring a graphic designer's PC? (Select TWO.)

- A. Liquid cooling
- B. TV tuner
- C. Large hard drive
- D. Maximum RAM
- E. High-end video

Correct Answer: DE

QUESTION 5

Which of the following Internet connection types often terminates at a switching center and then requires the use of a different media for the last mile to the customer?

- A. ISDN
- B. DSL
- C. Fiber
- D. Cable

Correct Answer: B

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