



# 210-060<sup>Q&As</sup>

Implementing Cisco Collaboration Devices

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### QUESTION 1

Which protocol is used between two Cisco IP phones once Cisco Unified Communications Manager Express connects a call?

- A. H.323
- B. RTP
- C. SCCP
- D. SIP

Correct Answer: B

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### QUESTION 2

Which IM and Presence chat feature allows for an always-available chat room that remains active, even if all of the participants leave the chat?

- A. Personal
- B. Group
- C. Persistent
- D. Ad-hoc

Correct Answer: C

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### QUESTION 3

An engineer wants to set up call control. Which two Cisco Unified Communications components can be used for this purpose? (Choose two.)

- A. Cisco Business Edition 7000
- B. Cisco Unity Connection
- C. Cisco Unified Communications Manager
- D. Cisco Unity Express
- E. Cisco Jabber

Correct Answer: AC

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### QUESTION 4



Which two tools can be used to measure the quality of a VoIP call? (Choose two.)

- A. QoS configuration tool
- B. mean opinion score tool
- C. bulk administration tool
- D. jitter compensation tool
- E. rFactor tool

Correct Answer: BE

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#### QUESTION 5

Which Cisco Unity Connection user field is used to map to an LDAP directory?

- A. SMTP Address
- B. Last Name
- C. Alias
- D. Display Name

Correct Answer: C

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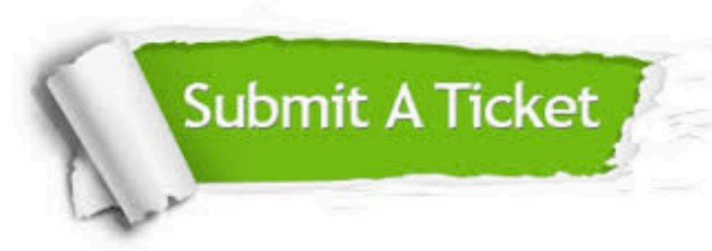
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