

# 210-060<sup>Q&As</sup>

Implementing Cisco Collaboration Devices

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#### **QUESTION 1**

A voicemail user reports that he cannot access Cisco Unity Connection from the IP phone message button. Which option must you perform to resolve the problem?

A. In Cisco Unified Communications Manager, navigate to Advanced Features > Voicemail to confirm that the user has the correct voicemail profile

B. In Cisco Unified Communications Manager, navigate to Device > Phone to confirm that the device has the correct voicemail profile

C. In Cisco Unified Communications Manager, navigate to Device > Phone to confirm that the directory number has the correct voicemail profile

D. In Cisco Unified Communications Manager, navigate to User Management > End User to confirm that the user has the correct voicemail profile

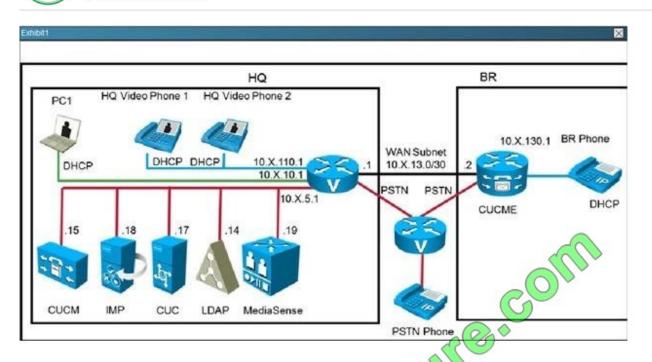
E. In Cisco Unity Connection, navigate to Users > Users to confirm that the user web password is correct.

Correct Answer: C

#### **QUESTION 2**

Use the router console to view the configuration and answer the question.

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Emergency calls from a Branch router phone is failing. From the router configuration information provided, why is this call failing?

A. The dial-peer port assignment is incorrect

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- B. the digit string prefix is missing
- C. The destination pattern is incorrect
- D. digit stripping needs to be performed

Correct Answer: C

The emergency dial peer configuration is shown below from the Branch routers:

```
dial-peer voice 9112 pots
description Emergency PSTN Calls
destination-pattern 9112
port 0/0/0:15
prefix 112
!
dial-peer voice 999 pots
description Emergency PSTN Calls
destination-pattern 9999
port 0/0/0:15
```

Here we can see that 911 does not actually match the configured destination patterns.

#### **QUESTION 3**

Which two protocols are used in Cisco Jabber call control signaling and instant messaging? (Choose two.)

- A. XMPP
- B. TCP
- C. SIP/SIMPLE
- D. SSH
- E. SCCP

Correct Answer: AC

#### **QUESTION 4**

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Which two methods to input users are used in Cisco Unified Communications Manager? (Choose two.)

- A. system > LDAP > LDAP
- B. system > LDAP >LDAP system >LDAP synchronization
- C. system >LDAP>LDAP directory
- D. system >enterprise parameters
- E. user management > credential policy default
- F. user Management > User/Phone Add

Correct Answer: CF

#### **QUESTION 5**

Which three tools are used to create phone user accounts in Cisco Unified Communications Manager Express? (Choose three.)

- A. Cisco Configuration Professional
- B. CPE
- C. CLI
- D. GUI
- E. TUI
- F. Cisco Security Device Manager

Correct Answer: ACD

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