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Oracle Utilities Customer Cloud Service 2022 Implementation
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QUESTION 1

If a customer makes a payment for more than what is due for the account, which entity contains the logic for how this overpayment should be handled?

- A. Tender Type
- B. Installation Options
- C. Customer Class
- D. Pay Segment Type
- E. Service Agreement Type

Correct Answer: BCE

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18368_V1_01.pdf

QUESTION 2

Which three statements are true in relation to Financial Transaction creation algorithms? (Choose three.)

- A. They control how the payoff balance is affected.
- B. They control when a Financial Transaction is to be swept onto a bill.
- C. They control how the General Ledger details are created as these must always exist against a Financial Transaction.
- D. They control if and how the General Ledger entries are created.
- E. They control how the current balance is affected.

Correct Answer: ABD

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18368_V1_01.pdf

QUESTION 3

Which two plug-in spots can call the rating functionality using base package-supplied algorithm types? (Choose two.)

- A. Adjustment Type - Adjustment FT Creation
- B. Billable Charge Template
- C. Bill Segment Type - Bill Segment Create
- D. Adjustment Type - Generate
- E. Bill Segment Type - Bill Segment FT Creation



Correct Answer: AE

QUESTION 4

Measuring components are either subtractive or consumptive. Which statement correctly describes these two concepts?

- A. Subtractive measuring components are associated only with water service, whereas consumptive measuring components are for gas and electric services.
- B. Subtractive measuring components are used to measure demand, whereas consumptive measuring components are used to measure how much was consumed since the previous reading.
- C. Subtractive measuring components are associated with deductive meters, whereas consumptive measuring components are not.
- D. A subtractive measuring component's consumption for a given period of time is the end measurement minus the start measurement. A consumptive measuring component's consumption is simply the measurement itself, and represents the consumption for the period of time since the previous measurement was taken.

Correct Answer: B

Reference: https://docs.oracle.com/cd/E91711_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_2.pdf

QUESTION 5

How many service agreements are linked to a severance process?

- A. all service agreements that are connected to the initiating overdue process
- B. one
- C. any number defined by the business user
- D. zero - accounts are linked to severance processes
- E. all service agreements that are connected to the initiating collection process

Correct Answer: C

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