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Oracle Utilities Customer Cloud Service 2022 Implementation
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QUESTION 1

As part of the service order processing, the algorithm D1-CNSPINS DV (Connect SP and/or Install Device) determines if a specific activity needs to be created based on the state of the service point.

Based on the status of the service point, what can this algorithm create?

- A. Device
- B. Device Configuration
- C. Smart Meter Command
- D. Service Point

Correct Answer: D

Reference: https://docs.oracle.com/cd/E63094_01/PDF/SGG_SOM_Configuration_Guide_v2_1_0_3.pdf (18)

QUESTION 2

Measuring components are either subtractive or consumptive. Which statement correctly describes these two concepts?

- A. Subtractive measuring components are associated only with water service, whereas consumptive measuring components are for gas and electric services.
- B. Subtractive measuring components are used to measure demand, whereas consumptive measuring components are used to measure how much was consumed since the previous reading.
- C. Subtractive measuring components are associated with deductive meters, whereas consumptive measuring components are not.
- D. A subtractive measuring component's consumption for a given period of time is the end measurement minus the start measurement. A consumptive measuring component's consumption is simply the measurement itself, and represents the consumption for the period of time since the previous measurement was taken.

Correct Answer: B

Reference: https://docs.oracle.com/cd/E91711_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_2.pdf

QUESTION 3

What correctly describes the possible causes of price proration?

- A. change in Bill Factor only
- B. changes in Rate Schedule and Bill Factor only
- C. change in Rate Schedule only



D. change in Rate Version Calculation Group only

E. changes in Rate Version Calculation Group and Bill Factor only

Correct Answer: B

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18367_V3_01.pdf

QUESTION 4

For a customer to receive a Subscription communication, what must they have?

A. an active address contact preference

B. an active address type preference

C. an active person contact preference

D. an active account contact preference

Correct Answer: D

QUESTION 5

How many bill segment-related financial transactions do Payment Arrangements have?

A. depends on the number of bills that will contain the customer's payment arrangement details

B. one

C. depends on the number of payments that are part of the payment arrangement

D. unlimited

E. none

Correct Answer: B

Reference: https://docs.oracle.com/cd/E63856_01/4.2%20Manage%20Device%20Measurements%20and%20Bill%20Customers/4.2.2.12%20CCB.v2.4.Manage%20Payment%20Arrangement%20Charges.pdf (14)

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