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Oracle Utilities Customer Cloud Service 2022 Implementation Professional

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QUESTION 1

How many service agreements are linked to a severance process?

A. all service agreements that are connected to the initiating overdue process

B. one

C. any number defined by the business user

D. zero - accounts are linked to severance processes

E. all service agreements that are connected to the initiating collection process

Correct Answer: C

QUESTION 2

New: An electric utility is starting an Advanced Meter Infrastructure (AMI) roll-out for their residential customers. The initial plan is to roll out devices from their manufacturer with potentially three different device models. The customer has not decided what head-end systems they will use to communicate with these devices. Based on the customer\\'s initial roll-out strategy, the devices will have to be configured consistently to support existing tariffs for billing.

Which is a valid consideration to determine the setup of device type administrative data for this implementation?

A. billing usage rules

B. the model number

C. the device\\'s date of manufacturer

D. valid head-end systems, valid device configuration types, and the electricity service type

Correct Answer: C

QUESTION 3

Your implementation requires an installation of two types of devices:

1.

 Electric Smart Meter

2.

 Gas Manual Meter

Which two Device Type attributes are required to identify these device types? (Choose two.)

A. Device Business Object

B. Service Type

C. Valid Measuring Component Types

D. Manufacturer

E. Serial Number

Correct Answer: BC

QUESTION 4

How many Tenders can a Payment Event have?

A. one Tender per Payment Event

B. one Tender for each account the payment is applied to

C. one Tender for each form of Payment submitted

D. no Tenders for Payment Events, only Payment Segments

E. no Tenders for Payment Events, only Payments

Correct Answer: C

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18367_V2_01.pdf (103)

QUESTION 5

If a customer makes a payment for more than what is due for the account, which entity contains the logic for how this overpayment should be handled?

A. Tender Type

B. Installation Options

C. Customer Class

D. Pay Segment Type

E. Service Agreement Type

Correct Answer: BCE

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18368_V1_01.pdf

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