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Oracle Utilities Customer Cloud Service 2021 Implementation Essentials

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**QUESTION 1**

Measuring components are either subtractive or consumptive. Which statement correctly describes these two concepts?

- A. Subtractive measuring components are associated only with water service, whereas consumptive measuring components are for gas and electric services.
- B. Subtractive measuring components are used to measure demand, whereas consumptive measuring components are used to measure how much was consumed since the previous reading.
- C. Subtractive measuring components are associated with deductive meters, whereas consumptive measuring components are not.
- D. A subtractive measuring component's consumption for a given period of time is the end measurement minus the start measurement. A consumptive measuring component's consumption is simply the measurement itself, and represents the consumption for the period of time since the previous measurement was taken.

Correct Answer: B

Reference: https://docs.oracle.com/cd/E91711_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_2.pdf

QUESTION 2

Which two plug-in spots can call the rating functionality using base package-supplied algorithm types? (Choose two.)

- A. Adjustment Type - Adjustment FT Creation
- B. Billable Charge Template
- C. Bill Segment Type - Bill Segment Create
- D. Adjustment Type - Generate
- E. Bill Segment Type - Bill Segment FT Creation

Correct Answer: AE

QUESTION 3

Which three are important Account concepts that must always be followed? (Choose three.)

- A. Accounts expire when there are no active contracts.
- B. An Account can only reference one and only one person at one time.
- C. Every Account has a unique, system-assigned Account ID.
- D. Bills are produced for an account and are sent to the account persons.



E. An Account references one or more persons.

Correct Answer: BCD

QUESTION 4

Which statement supports usage transaction calculation?

A. Bill determinants are derived from the final measurements for only interval measuring components or devices installed at the usage subscription's service points during the calculation period.

B. Bill determinants are derived from the initial measurement data of the measuring components devices installed at the usage subscription's service points during calculation period.

C. Bill determinants are derived from the final measurements of the measuring components or devices installed at the usage subscription's service points during the calculation period.

D. Bill determinants are derived from the initial measurement data of the measuring components installed at the usage subscription's devices during the calculation period.

Correct Answer: C

QUESTION 5

How many bill segment-related financial transactions do Payment Arrangements have?

A. depends on the number of bills that will contain the customer's payment arrangement details

B. one

C. depends on the number of payments that are part of the payment arrangement

D. unlimited

E. none

Correct Answer: B

Reference: https://docs.oracle.com/cd/E63856_01/4.2%20Manage%20Device%20Measurements%20and%20Bill%20Customers/4.2.2.12%20CCB.v2.4.Manage%20Payment%20Arrangement%20Charges.pdf

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