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Oracle Utilities Customer Cloud Service 2021 Implementation Essentials

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QUESTION 1

Which option correctly describes the high-level process from loading measurements through calculating usage?

A. 1. Load Initial Measurements

2.

Validate, edit, and estimate Initial Measurements

3.

Create Final Measurements

4.

Update Initial Measurements

B. 1. Load Initial Measurements

2.

Verify, evaluate, and enter Initial Measurements

3.

Create Final Measurements

4.

Calculate Usage

C. 1. Load Initial Measurements

2.

Validate, evaluate, and estimate Initial Measurements

3.

Update Initial Measurements

4.

Calculate Usage

D. 1. Load Initial Measurements

2.

Validate, edit, and estimate Initial Measurements

3.

Create Final Measurements



4.

Calculate Usage

Correct Answer: B

QUESTION 2

Approval Profiles control which aspects of an Adjustment?

- A. whether current and/or payoff balance are affected by the adjustment
- B. control how adjustments are approved
- C. if an adjustment requires approval before it's frozen
- D. information defaulted on an Adjustment
- E. whether the adjustment should appear on the customer's next bill

Correct Answer: A

Reference: https://docs.oracle.com/cd/E73180_01/PDF/4.1.1.1%20CCB.v2.5.Manage%20Adjustment%20and%20Adjustment%20Approval.pdf

QUESTION 3

Your client has the following requirements:

Many customers are installing their own solar electrical generation equipment. When these customers generate more electricity than required for their own use, the surplus can be exported back to the power grid.

In order to measure this generation, we have installed special scalar devices. These devices have separate registers to measure the energy generated (export) and the energy received (import) from the National Grid. Both reads will be stored in kWh, but the import is subtractive and export is consumptive.

What solution should you choose to configure the measuring component types for these specific requirements?

- A. Create two service points: one for subtractive import and the other for consumptive export.
- B. Create one new measuring component type for creating two measuring components (one for import and the other for export) that will be linked to one scalar device.
- C. Create one new measuring component type for creating a new measuring component that will be linked to two different scalar devices (one for import and the other for export).
- D. Create two new measuring component types (one for subtractive import and the other for consumptive export) to enable the creation of two measuring components that will be linked to one scalar device.

Correct Answer: D



QUESTION 4

In addition to sets of procedures, and careful handling instructions for hazardous or delicate materials, what can Specifications include to provide information about assets or other entities?

- A. Attributes
- B. Specifications
- C. Rules D. Conditions

Correct Answer: B

QUESTION 5

How many Tenders can a Payment Event have?

- A. one Tender per Payment Event
- B. one Tender for each account the payment is applied to
- C. one Tender for each form of Payment submitted
- D. no Tenders for Payment Events, only Payment Segments
- E. no Tenders for Payment Events, only Payments

Correct Answer: C

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18367_V2_01.pdf (103)

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