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Oracle Utilities Customer Cloud Service 2021 Implementation Essentials

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QUESTION 1

How many Tenders can a Payment Event have?

- A. one Tender per Payment Event
- B. one Tender for each account the payment is applied to
- C. one Tender for each form of Payment submitted
- D. no Tenders for Payment Events, only Payment Segments
- E. no Tenders for Payment Events, only Payments

Correct Answer: C

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18367_V2_01.pdf (103)

QUESTION 2

A Service Order Orchestrator determines the steps required to complete the service.

As an example, based on the state of the service point, what does the Enable Service Orchestrator determine the actions for?

- A. Create a Device Configuration; Install a Device; Turn on the Device
- B. Connect the Service Point; Install a Device; Create a Usage Subscription
- C. Create a Service Point; Install a Device; Turn on the Device
- D. Connect the Service Point; Install a Device; Turn on the Device

Correct Answer: C

QUESTION 3

What can cause multiple bill lines for a rate component to be produced in a bill calculation header?

- A. changes in Rate Schedule and Bill Factor
- B. changes in Rate Version Calculation Group and Bill Factor
- C. change in Bill Factor
- D. change in Rate Version Calculation Group
- E. change in Rate Schedule

Correct Answer: A



QUESTION 4

Which major entities hold the key geographic, demographic, and financial information related to a customer who is financially responsible for a property?

- A. Account, Bill, Customer Class, Premise, Service Agreement
- B. Account, Bill, Premise, Service Agreement, Service Port
- C. Account, Person, Premise, Service Agreement, Service Port
- D. Account, Customer Class, Person, Premise, Service Agreement
- E. Account, Customer Class, Premise, Service Agreement, Service Port

Correct Answer: C

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18367_V1_01.pdf (3)

QUESTION 5

Which configuration steps are required to derive loss-adjusted kWh on a measuring component based on a loss factor value related to a service point?

- A. Configure a Service Point Characteristic Type and derivation algorithm, and then associate the algorithm to the Measuring Component Type and the characteristic value to the service point.
- B. Configure an SQI and the derivation algorithm, and then associate the algorithm to the Measuring Component Type and SQI to the service point.
- C. Configure a factor and derivation algorithm, and then associate the factor to the Measuring Component Type and the derivation algorithm to the service point.
- D. Configure a factor and derivation algorithm, and then associate both to the Measuring Component Type and service point.
- E. Configure a Service Point Characteristic Type, factor, derivation algorithm, and Service Quantity Identifier (SQI), and then associate the SQI and derivation algorithm to the Measuring Component Type and the characteristic value to the service point.

Correct Answer: B

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