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Oracle Utilities Customer Cloud Service 2020 Implementation Essentials

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QUESTION 1

At what stage in the initial measurement data (IMD) import process will the application of meter multipliers be performed?

- A. Critical Validation
- B. VEE
- C. Prepare for VEE
- D. post-VEE

Correct Answer: A

Reference: [https://docs.oracle.com/cd/E18729_01/pdf/E18293_01.pdf\(78\)](https://docs.oracle.com/cd/E18729_01/pdf/E18293_01.pdf(78))

QUESTION 2

Which entity defines the type of collection process to start based on age of debt, amount of debt, and type of customer?

- A. Debt Class
- B. Customer Class
- C. Collection Class Control
- D. Collection Class
- E. Collection Process Template

Correct Answer: A

Reference: https://docs.oracle.com/cd/E28945_01/4.3%20Collect%20Revenue/CCandB%20URM%204.3.2.1.pdf

QUESTION 3

How many service agreements are linked to a severance process?

- A. all service agreements that are connected to the initiating overdue process
- B. one
- C. any number defined by the business user
- D. zero - accounts are linked to severance processes
- E. all service agreements that are connected to the initiating collection process

Correct Answer: C

**QUESTION 4**

Which three statements are correct for Adjustment Types? (Choose three.)

- A. They can default an Adjustment Amount to adjustments.
- B. They control how adjustments appear on bills.
- C. They control whether a rate is to be called to calculate an adjustment amount.
- D. They control the valid Service Agreement Types that adjustments can be linked to.
- E. They control the valid Adjustment Profiles that adjustment types can belong to.

Correct Answer: BCD

QUESTION 5

Which configuration steps are required to derive loss-adjusted kWh on a measuring component based on a loss factor value related to a service point?

- A. Configure a Service Point Characteristic Type and derivation algorithm, and then associate the algorithm to the Measuring Component Type and the characteristic value to the service point.
- B. Configure an SQI and the derivation algorithm, and then associate the algorithm to the Measuring Component Type and SQI to the service point.
- C. Configure a factor and derivation algorithm, and then associate the factor to the Measuring Component Type and the derivation algorithm to the service point.
- D. Configure a factor and derivation algorithm, and then associate both to the Measuring Component Type and service point.
- E. Configure a Service Point Characteristic Type, factor, derivation algorithm, and Service Quantity Identifier (SQI), and then associate the SQI and derivation algorithm to the Measuring Component Type and the characteristic value to the service point.

Correct Answer: B

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