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Oracle Utilities Customer Cloud Service 2020 Implementation Essentials

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QUESTION 1

Which four statements correctly describe what a Service Agreement Type controls? (Choose four.)

- A. It controls the Late Payment Charge Calculation Method.
- B. It controls the Service Type to be billed.
- C. It controls the valid Rates that can be applied to the service agreement type.
- D. It controls debt age.
- E. It controls where the bill is to be sent.

Correct Answer: ABCD

QUESTION 2

When configuring the Get Scalar Details usage rule, which three attributes can be defined to retrieve scalar values? (Choose three.)

- A. Unit of Measure
- B. Device ID
- C. Service Quantity Identifier
- D. Time of Use
- E. Service Point ID

Correct Answer: BDE

QUESTION 3

How many bill segment-related financial transactions do Payment Arrangements have?

- A. depends on the number of bills that will contain the customer's payment arrangement details
- B. one
- C. depends on the number of payments that are part of the payment arrangement
- D. unlimited
- E. none

Correct Answer: B

Reference: https://docs.oracle.com/cd/E63856_01/4.2%20Manage%20Device%20Measurements%20and%20Bill%20Customers/4.2.2.12%20CCB.v2.4.Manage%20Payment%20Arrangement%20Charges.pdf



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QUESTION 4

On which three entities can proration be disabled? (Choose three.)

- A. Calculation Rule Business Object
- B. Bill Factor
- C. Calculation Rule
- D. Rate Version Calculation Group
- E. Rate Schedule

Correct Answer: ADE

QUESTION 5

Which two are "Are SP and Device Ready?" state algorithms for Enable Service? (Choose two.)

- A. Customer Device Compatibility Check
- B. Create Service Point
- C. Check for Measurement
- D. Create Usage Subscription
- E. Start Service Agreement

Correct Answer: AC

Reference: https://docs.oracle.com/cd/E63094_01/PDF/SGG_SOM_Configuration_Guide_v2_1_0_3.pdf

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