



# 1Z0-996-20<sup>Q&As</sup>

Oracle Utilities Customer Cloud Service 2020 Implementation Essentials

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**QUESTION 1**

For a customer to receive a Subscription communication, what must they have?

- A. an active address contact preference
- B. an active address type preference
- C. an active person contact preference
- D. an active account contact preference

Correct Answer: D

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**QUESTION 2**

What happens when a device's measuring components are reconfigured (a new measuring component will be read) at a service point?

- A. A device with a new configuration type is created.
- B. The original installation event is updated with the "removal" (expire old device configuration).
- C. A device with a new configuration type is created. Moreover, a new installation event is created to "install" (new device configuration).
- D. The original installation event is updated with the "removal" (expire old device configuration) and a new installation event is created to "install" (new device configuration).
- E. A new installation event is created to "install" (new device configuration).

Correct Answer: D

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**QUESTION 3**

What Service Order activity types does the application include?

- A. Start Service; Stop Service; Cut for Non-Payment; Reconnect Service for Payment; Exchange Meter; Move-In/Move-Out Service
- B. Start Service; Stop Service; Install Meter; Remove Meter; Exchange Meter; Move-In/Move-Out Service
- C. Enable Service; Disable Service; Install Meter; Remove Meter; Exchange Meter; Back-to-Back Service
- D. Enable Service; Disable Service; Cut for Non-Payment; Reconnect Service for Payment; Exchange Meter; Back-to-Back Service

Correct Answer: D

Reference: [https://docs.oracle.com/cd/E91711\\_01/PDF/MDM-SGG\\_Business\\_User\\_Guide\\_v2\\_2\\_0\\_2.pdf](https://docs.oracle.com/cd/E91711_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_2.pdf)



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#### QUESTION 4

When configuring the Get Scalar Details usage rule, which three attributes can be defined to retrieve scalar values? (Choose three.)

- A. Unit of Measure
- B. Device ID
- C. Service Quantity Identifier
- D. Time of Use
- E. Service Point ID

Correct Answer: BDE

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#### QUESTION 5

How many derived values can a final measurement have in addition to the primary measured value?

- A. 2
- B. 15
- C. 10
- D. 5

Correct Answer: C

Reference: [https://docs.oracle.com/cd/E18729\\_01/pdf/E18293\\_01.pdf](https://docs.oracle.com/cd/E18729_01/pdf/E18293_01.pdf) (80)

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