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Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

What is the mapping rule for an element that physically resides in a column on a Maintenance Object\\'s primary table called?

A. mapChild

B. mapPrimTable

C. mapField

D. mapTable

E. mapElement

Correct Answer: D

QUESTION 2

Which type(s) of script(s) contain predefined input/output parameters?

A. Service Scripts

B. Plug-in Scripts

C. BPA Scripts

D. Plug-in and Service Scripts

E. No scripts have predefined input/output parameters.

Correct Answer: E

QUESTION 3

Service Points are specific locations at a property where a customer receives service. Select the three main categories of service points. (Choose three.)

A. Metered

B. Metered - Interval

C. Metered - Non-Interval

D. Badged Item

E. Unbadged Item

Correct Answer: ACE

QUESTION 4

What correctly describes the order in which algorithms, if plugged in, are executed when a bill changes from the "Pending" state to the "Complete" state?

A. Customer Class – Pre-Bill Completion; Customer Class – Bill Completion; Service Agreement Type – Pre-Bill Completion; Service Agreement Type – Post-Bill Completion

B. Customer Class – Pre-Bill Completion; Service Agreement Type –Pre-Bill Completion; Customer Class –Bill Completion; Service Agreement Type – Bill Completion; Customer Class – Post-Bill Completion

C. Service Agreement Type – Pre-Bill Completion; Customer Class – Pre-Bill Completion; Service Agreement Type – Bill Completion; Customer Class – Bill Completion; Customer Class – Post-Bill Completion

D. Service Agreement Type – Pre-Bill Completion; Service Agreement Type – Bill Completion; Customer Class – Pre-Bill Completion; Customer Class – Bill Completion; Customer Class – Post-Bill Completion

E. Service Agreement Type – Pre-Bill Completion; Customer Class – Pre-Bill Completion; Service Agreement Type – Bill Completion; Customer Class – Bill Completion; Service Agreement Type – Post-Bill Completion; Customer Class – Post-Bill Completion

Correct Answer: C

QUESTION 5

Which two plug-in spots allow additional logic to be implemented when a field activity is completed in the field? (Choose two.)

A. Field Activity Type –FA Completion Control

B. Field Activity Type Profile – FA Completion Control

C. Field Activity Remark - Activation

D. Meter Reader Remark - Activation

E. Installation – FA Additional Information

Correct Answer: BD