



1Z0-562^{Q&As}

Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

Which two statements describe when register readings for a meter get marked for High and/or Low review? (Choose two.)

- A. When the register details for a meter are loaded into the staging tables
- B. When the register readings for a meter are created online
- C. When the MUP2 batch process creates the register readings for a meter
- D. When the register readings for a meter are updated
- E. When the TD-HILO batch process is executed

Correct Answer: AC

QUESTION 2

Which entity or entities can specify Eligibility Criteria Groups?

- A. Order
- B. Campaign
- C. Package
- D. Campaign and Package
- E. Order, Campaign, and Package

Correct Answer: A

QUESTION 3

Which three entities may be individually linked, as a minimum, to the bill when created using the Off Cycle Bill Generator? (Choose three.)

- A. Service Agreement (non-canceled) only
- B. Adjustments (frozen) only
- C. Billable Charge (non-canceled) and its related Service Agreement
- D. Adjustment (canceled) only
- E. Billable Charge (non-canceled) or its related Service Agreement

Correct Answer: ACD



QUESTION 4

Which level provides security authentication when logging into Oracle Utilities Customer Care and Billing for production supported environments?

- A. User Interface Tier
- B. Web Server
- C. Application Server
- D. Database Server
- E. Web and Application Server

Correct Answer: D

QUESTION 5

Additional processing can be invoked when an order is completed. Which two entities can be used to define the algorithms for order completion? (Choose two.)

- A. Order Type
- B. Campaign
- C. Package
- D. Customer Class
- E. Account

Correct Answer: AC

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