



1Z0-562^{Q&As}

Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

What correctly describes the hierarchy in how a Rate Schedule must be created?

- A. Rate Schedule, Rate Version, Rate Component, SA Type
- B. Rate Version, Rate Schedule, Rate Component
- C. Rate Component, Rate Version, Rate Schedule
- D. Rate Schedule, Rate Component, Rate Version
- E. Rate Schedule, Rate Version, Rate Component

Correct Answer: E

QUESTION 2

When a customer has a specific price for a defined quantity which is different to other customers, where is this specific price for the related Bill Factor defined?

- A. Rate Component
- B. Bill Factor Characteristic
- C. Bill Factor Value
- D. Service Agreement ?Contract Value
- E. Account Characteristic

Correct Answer: E

QUESTION 3

What correctly describes the possible causes of price proration?

- A. change in Rate Schedule only
- B. change in Rate Version only
- C. change in Bill Factor only
- D. changes in Rate Schedule and Bill Factor
- E. changes in Rate Version and Bill Factor

Correct Answer: C



QUESTION 4

What is the difference between a Service Script and a Plug-In Script?

- A. A Service Script executes on the server side while the Plug-In Script does not.
- B. A Service Script has an Edit Data step type while the Plug-In Script does not.
- C. A Service Script has user-configured input and outputs while a Plug-In Script has predefined input and outputs.
- D. A Service Scripts allows you to invoke Business Objects while a Plug-In Script does not.
- E. There is no difference between the two script types.

Correct Answer: B

QUESTION 5

Which three areas can be specified to invoke a User Interface (UI) map from a Business Process Assistant (BPA) script? (Choose three.)

- A. Business Process Assistant (BPA) Script Area
- B. Page
- C. Pop-Up
- D. Portal
- E. Zone

Correct Answer: BCD

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