1Z0-562^Q&As

Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

Which three statements are correct for a field activity? (Choose three.)

A. It is linked directly to a service point.

B. It is linked directly to a premise.

C. It must be service specific.

D. Different field activity types for the same service point can be linked to different dispatch groups.

E. Different field activity types for the same premise can be linked to different dispatch groups.

Correct Answer: BDE

QUESTION 2

Which three statuses are valid for a field activity? (Choose three.)

A. Pending

B. Dispatched

C. Complete

D. Pended by User

E. Held

Correct Answer: AC

QUESTION 3

What are the three main classes of portals? (Choose three.)

A. Dashboard portal

B. Customer Information portal

C. Standalone portal

D. Tab Page portal

E. Account Information portal

Correct Answer: ACE

QUESTION 4

Which two step types can invoke a business service directly when configuring scripts? (Choose two.)

A. Edit Data

B. Invoke Business Object

C. Invoke Business Service

D. Invoke Service Script

E. Invoke Plug-In script

Correct Answer: BD

QUESTION 5

Which type(s) of script(s) contain predefined input/output parameters?

A. Service Scripts

B. Plug-in Scripts

C. BPA Scripts

D. Plug-in and Service Scripts

E. No scripts have predefined input/output parameters.

Correct Answer: E