



# 1Z0-562<sup>Q&As</sup>

Oracle Utilities Customer Care and Billing 2 Essentials

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**QUESTION 1**

Business Object rules will not work if the \_\_\_\_\_ algorithm is not plugged into the Maintenance Object.

- A. Revision Control
- B. Determine BO
- C. Audit
- D. Determine MO
- E. Determine BS

Correct Answer: D

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**QUESTION 2**

Which plug-in spot must be configured if an implementation does not want a Business Object to do a complete roll back if there is an error when executing state-specific business rules?

- A. Monitor Algorithm
- B. Entry Algorithm
- C. Transition Error
- D. Exit Algorithm
- E. There is no way to prevent a Business Object from doing a complete rolling back.

Correct Answer: A

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**QUESTION 3**

What four elements appear on every page in Oracle Utilities Customer Care and Billing when using the "classic" (or non-Fusion) user interface?

- A. Dashboard, Menu Bar, Script Area, Status Bar
- B. Action Bar, Dashboard, Menu Bar, Status Bar
- C. Action Bar, Dashboard, Menu Bar, Script Area
- D. Action Bar, Dashboard, Main Menu, Status Bar
- E. Action Bar, Main Menu, Script Area, Status Bar

Correct Answer: D

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#### QUESTION 4

Which entity or entities can specify Eligibility Criteria Groups?

- A. Order
- B. Campaign
- C. Package
- D. Campaign and Package
- E. Order, Campaign, and Package

Correct Answer: A

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#### QUESTION 5

How many service agreements are linked to a severance process?

- A. one
- B. all service agreements that are connected to the initiating collection process
- C. all service agreements that are connected to the initiating overdue process
- D. any number defined by the business user
- E. zero ?accounts are linked to severance processes

Correct Answer: C

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