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Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

Which three options correctly describe what the To Do Type controls? (Choose three.)

A. the To Do list on which the entry appears

B. the roles to which an entry may be assigned

C. the algorithms used to perform To Do-specific business rules

D. the Users that can be assigned to a To Do Entry

E. defining Control Central Alerts

Correct Answer: ABD

QUESTION 2

What can cause a bill segment to have multiple bill calculation headers?

A. multiple Rate Versions

B. proration at Rate Component level

C. proration at Bill Factor level

D. multiple Scheduled Read Dates covered by the bill period

E. multiple service agreements being covered by a bill segment

Correct Answer: C

QUESTION 3

Which three statements are correct for meter and item installations? (Choose three.)

A. Only one meter can be installed at a service point at a time.

B. Only one badged item can be installed at a time.

C. A service point may not contain both badged and unbadged items at a time.

D. A service point may contain both badged and unbadged items at a time.

E. A service point may contain both a meter and a badged item at a time.

Correct Answer: CDE

QUESTION 4

Which two plug-in spots call the rating functionality using base package-supplied algorithm types?

(Choose two.)

A. Bill Segment Type - Bill Segment Create

B. Bill Segment Type - Bill Segment FT Creation

C. Adjustment Type - Generate

D. Adjustment Type - Adjustment FT Creation

E. Billable Charge Template

Correct Answer: BD

QUESTION 5

How many bill segment-related financial transactions do pay plans have?

A. one

B. depends on the number of bills that will contain the customer\\'s pay plan commitments

C. depends on the number of payments that is part of the pay plan

D. none

E. unlimited

Correct Answer: B