



# 1Z0-493<sup>Q&As</sup>

Oracle Communications Order and Service Management Server 7  
Implementation Essentials

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**QUESTION 1**

Your OSM solution fulfills orders originating from two different countries, C1 and C2. Two roles, R1 and R2, are created in your cartridges. Which design feature can you use to enable users with role R1 to view and manage orders only from country C1 and users with role R2 to view and manage orders only from country C2?

- A. Query
- B. Filters
- C. Task Data
- D. Order Data
- E. Roles, which alone are sufficient to meet the desired functionality

Correct Answer: A

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**QUESTION 2**

A customer purchases ABC service for which a new order is submitted to OSM. After activation of this service is completed and a point-of-no-return message is sent back to the CRM system, the customer decides to change the ABC service to XYZ service.

Based on existing OSM features, which solution would you recommend?

- A. A revision order request should be submitted from the CRM system to OSM to change the services in the existing order request.
- B. The sales order should be manually edited in OSM to change the services in the existing order request.
- C. The service should be manually changes in the corresponding fulfillment systems.
- D. The request should be processed with a manual cleanup of all allocated resources in the inventory system and a new order request should be re-issued.
- E. A follow-on order request should be submitted to change the service created in the existing order.

Correct Answer: D

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**QUESTION 3**

When sending customer orders from a CRM application, a customer sales representative (CSR) reports that order requests are returning an error: "No matching Order Recognition rule found." After analyzing the error, you decide that a catch- all recognition rule should be configured, so that these orders are still created in OSM. Which three actions would you take to configure your new catch-all recognition rule?

- A. setting relevancy to a number lower than other recognition rules
- B. selecting the Fail Order check box



- C. implementing the Recognition Rule with an expression such as "fn:true()"
- D. defining an Input Message format based on the CRM message
- E. defining an empty namespace

Correct Answer: ABC

Reference: [https://docs.oracle.com/cd/E35413\\_01/doc.722/e35415/cpt\\_request\\_processing.htm#autold5](https://docs.oracle.com/cd/E35413_01/doc.722/e35415/cpt_request_processing.htm#autold5)

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#### QUESTION 4

Which configuration determines the data fields that are displayed when a user accesses the Summary Data tab in the Order Management Web client or performs a query for an order in the Task Web client?

- A. association of default tasks to roles
- B. configuration of the default view of an order
- C. configuration of filters
- D. configuration of query tasks in orders
- E. None. All order data is displayed to a user in these scenarios.

Correct Answer: D

Reference [https://docs.oracle.com/cd/E49155\\_01/doc.73/e49705/mdl\\_ord\\_spec.htm#OSMMG541](https://docs.oracle.com/cd/E49155_01/doc.73/e49705/mdl_ord_spec.htm#OSMMG541) (Specifying Which Data to Display in the OSM Web Clients)

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#### QUESTION 5

You must implement a dependency between two order components within a product specification, where the dependent order component will wait the amount of time defined in an order item property after the blocking order component finishes its execution and before starting its own execution.

What are the two tasks required to configure this behavior?

- A. defining a Wait Condition in the dependency, which is configured with the task state "Received"
- B. defining a Wait For Condition in the dependency, which is configured with the task state "Completed"
- C. defining a Wait For Condition in the dependency, which is configured with a data change notification
- D. defining a Wait Delay in the dependency, which is configured with a fixed time duration
- E. defining a Wait Delay in the dependency, which is configured with a duration expression
- F. defining a Wait Condition in the dependency, which is configured with no delay duration

Correct Answer: AE



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