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Oracle Communications Order and Service Management Server 7 Implementation Essentials

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QUESTION 1

You are designing a new fulfillment process for VPN sites for a communications service provider that wants to select manually if the supply chain activity should be executed or not. Considering that your implementation includes a manual task, which two options can you use to fulfill your client\'s request?

A. defining multiple statuses in the manual task

B. designing different flow branches from the manual task

C. adding an automator to the manual task

D. adding a rule to the manual task

E. assigning multiple roles to the manual task

Correct Answer: BD

QUESTION 2

An enterprise customer requests a high-speed broadband service at three different office locations, which are indicated in three CustomerAddress structures in the order data. This requires three requests to be submitted to the activation system to activate services at the three locations.

Considering a process-based order, which is the most efficient process modeling approach to send as many requests to the activation system as the CustomerAddress structures present in your order?

A. Configure a single task that sends a request to the activation system with a Pivot Node based on the CustomerAddress structure.

B. Configure a counter in your order data and a loop in the process flow, such that the task is executed as many times as the CustomerAddress structures present in the order.

C. Configure an XQuery in a task that sends a request to the activation system to publish as many messages as the CustomerAddress structures present in the order.

D. Design the process, including as many tasks that send a request to the activation system as the maximum number of CustomerAddress structures.

E. configure an XQuery in a task that sends a request to the activation system by setting CustomerAddress as the multi-instance indicator in the task context.

Correct Answer: B

QUESTION 3

Which three statements are true about the Rapid Offer Design and Order Delivery (RODOD) solution?

A. OSM in the Central Order Management role is responsible for customer order mapping, decomposition, and orchestration.

B. OSM manages the order fulfillment life cycle by providing complete lifecycle visibility and regular status updates to the CRM system.

C. New commercial offerings can eventually be introduced with zero configuration in OSM.

D. Central Order Management is the multi-channel order capture and consumer support system.

E. Central Order Management interfaces with the Element Management and Network Management systems.

Correct Answer: ACD

QUESTION 4

You have an OSM system that has been configured with the default parameters recommended in the OSM documentation, but the Task Web client users report that the OSM system is slow. Which three actions would you take?

A. Verify the amount of memory being allocated by checking the max memory configuration in the Oracle WebLogic Server startup script on the workstation where you have deployed OSM.

B. Check whether the Task Web client user is selecting buttons, menu options, or tasks multiple times when experiencing lags between requests and responses.

C. Verify the number of database connections.

D. Re-install OSM in case the system responds slowly during any operations executed.

E. For slow Worklist access, check the number of flexible headers configured in the Worklist.

Correct Answer: ACE

Reference https://docs.oracle.com/cd/E35413_01/doc.722/e35414/adm_troubleshooting.htm#autoId1 (system appears slow)

QUESTION 5

Identify two fallout scenarios that originate during communication between OSM and another system and that could simply be resolved by retrying the failed communication.

A. failures caused due to network outage

B. failures caused due to down time in an external system

C. failures due to inconsistencies in product catalog configuration

D. failures that originate due to inconsistent data provided by northbound systems

E. failures that originate due to inconsistent data returned from southbound systems

Correct Answer: CD