



Oracle Communications Order and Service Management Server 7 Implementation Essentials

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QUESTION 1

When sending customer orders from a CRM application, a customer sales representative (CSR) reports that order requests are returning an error: "No matching Order Recognition rule found." After analyzing the error, you decide that a catch- all recognition rule should be configured, so that these orders are still created in OSM. Which three actions would you take to configure your new catch-all recognition rule?

- A. setting relevancy to a number lower than other recognition rules
- B. selecting the Fail Order check box
- C. implementing the Recognition Rule with an expression such as "fn:true()"
- D. defining an Input Message format based on the CRM message
- E. defining an empty namespace

Correct Answer: ABC

Reference: https://docs.oracle.com/cd/E35413_01/doc.722/e35415/cpt_request_processing.htm#autoId5

QUESTION 2

Due to internal errors in a downstream system, one of the automated tasks is receiving an error response to a request sent from OSM. Considering that the error is an issue that could be resolved by simply retrying the request, identify the functionality you would use to recover from this fallout scenario.

- A. Order Change Management
- **B.** Notifications
- C. Jeopardy
- D. automation framework transaction rollback E. follow-on order

Correct Answer: D

QUESTION 3

Which three aspects can you ascertain by analyzing an orchestration plan in the Order Management Web client?

- A. You can find the order items that are associated with each fulfillment function.
- B. You can identify the order components that will be executed in parallel.
- C. You can identify the order components that will be executed at the beginning of order execution.
- D. You can identify the fulfillment mode associated with an order.
- E. You can define the dependency conditions between order components.



Correct Answer: ACD

Reference: https://docs.oracle.com/cd/E49155_01/doc.73/e49705/mdl_full_patt.htm#OSMMG612

QUESTION 4

Which two OSM components are deployed in Oracle WebLogic Server?

- A. OSM server
- B. web clients
- C. runtime database
- D. Design Studio IDE
- E. provisioning framework

Correct Answer: AB

QUESTION 5

When defining a new stage of decomposition that decomposes order times by VPN site, you realize that you cannot model each site as an order component because you cannot estimate the number of sites at design time. How would you propose a solution to this situation?

A. by defining a single order component with a component ID expression that generates distinct values for distinct sites

B. by defining as many order components as it is needed to accept any possible combination of VPN sites

C. by modeling as many stages of decomposition as the number of VPN sites that you expect to handle at run time.

D. by modeling a decomposition rule with a logic that determines the target order component at run time, based on VPN site information

E. by using multi-instance order components with a pivot node that will generate at run time as many order components as the sites present in the order

Correct Answer: D

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