



1Z0-219^{Q&As}

Siebel Customer Relationship Management (CRM) 8 Business Analyst

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QUESTION 1

Which two authentication methods use security adapters to authenticate against directory servers?

- A. Web Single Sign-On (Web SSO)
- B. LDAP authentication
- C. Database authentication
- D. ADSI authentication

Correct Answer: BD

Reference: http://docs.oracle.com/cd/B40099_02/books/Secur/Secur_SecAdaptAuth8.html

QUESTION 2

A Siebel iHelp item can:

- A. navigate the user to the correct view
- B. enter default field values
- C. show reference material from Siebel Bookshelf
- D. suggest a value for a field
- E. highlight list columns or controls used in a step
- F. include branching logic

Correct Answer: A

Reference: http://docs.oracle.com/cd/B40099_02/books/AppsAdmin/AppsAdminiHelp6.html (Topic: To create an ihelp step, bulleted point #1)

QUESTION 3

Select two statements that are true regarding predefined responsibilities.

- A. Views cannot be added or removed from predefined responsibilities.
- B. A copy of a predefined responsibility can be tailored to meet your needs.
- C. New predefined responsibilities can be added during configuration.
- D. They are optionally loaded during database installation.

Correct Answer: AB



QUESTION 4

As business analyst, you may need to create responsibilities to allow users to access views within the Siebel application. Select two advantages of creating a single responsibility for each logical group of views.

- A. Less administration is required over time as views are changed.
- B. The users may have access to views that they do not need.
- C. Managers and executives are assigned to fewer responsibilities.
- D. Less duplication of views is found across responsibilities.

Correct Answer: AD

QUESTION 5

Which statement about views and responsibilities is true?

- A. Each responsibility assigned to a user must have entirely separate views assigned.
- B. A Manager Responsibility and User responsibility may share views.
- C. Manager and User responsibilities will have completely different views.
- D. Users have access to the views associated with only one responsibility at a time.

Correct Answer: B

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