1Z0-219^{Q&As}

Siebel Customer Relationship Management (CRM) 8 Business Analyst

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QUESTION 1

Which relationship exists between Quotes and Accounts?

A. 1:1 (one-to-one relationship)

B. 1:M (one-to-many relationship)

C. M:l (many-to-one relationship)

D. M:M (many-to-many relationship)

Correct Answer: D

Reference: http://siebel.ittoolbox.com/groups/technical-functional/siebel-analytics-l/intersection- table-24179

QUESTION 2

Select the two statements that describe business objects.

A. A business object is referenced by a view.

B. A business object is referenced by an applet.

C. Only one business component may be part of a business object.

D. One or more business components may be part of a business object.

E. A business object defines one or more master business components.

Correct Answer: AD

Reference: https://sites.google.com/site/vinayjainorg/Home/siebel-interview-questions/siebel- interview-question5 (What is a business object)

QUESTION 3

Which two statements about a global deployment are correct?

A. Real time exchange rates for currencies do not require third-party software.

B. Dates, currency, numbers, and phone numbers are formatted based on the local.

C. Data entered by the user is automatically translated by a special object manager languages.

D. Siebel offers language-specific object managers that localize user interface elements.

E. Users must manually convert times into their local time zone.

Correct Answer: BD

Reference: http://docs.oracle.com/cd/E14004_01/books/GlobDep/GlobDepOverview8.html

QUESTION 4

You are in the application, when you click on Help - > About View In the application toolbar, you find that you are looking, at the Account Opportunities View. What three other pieces of Information would be displayed in the Help - > About View?

A. The top applet is based on the Account business component.

B. The view is based on the Opportunity business component.

C. Both the top and bottom applets are based on the Account business component.

D. The view is based on the Account business object.

E. The bottom applet is based on the Opportunity business component.

Correct Answer: ABE

QUESTION 5

Which three client types require a locally Installed .srf file?

A. Web client

B. Handheld client

C. Wireless Web client

D. Mobile Web client

E. Developer Web client

Correct Answer: D

Reference: http://dream2real.weebly.com/uploads/6/1/3/9/6139766/11_siebel_client_types.pdf (slide 10, second sub-bulleted point of the first bullet)

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