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Oracle Order Management Cloud Order to Cash 2021 Implementation Essentials

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**QUESTION 1**

Your customer is concerned about not having access to schedule orders and check availability when the Global Order Promising server is down. Which two statements are true? (Choose two.)

- A. Affected orders can be rescheduled based on supply chain availability search after server recovery.
- B. Global Order Promising continues promising orders based on supply chain availability search until the server or backup server can be restarted.
- C. Global Order Promising cannot continue promising orders, but the server or backup server is usually restarted quickly.
- D. Affected orders cannot be rescheduled based on supply chain availability search after server recovery.
- E. Global Order Promising continues promising orders based on lead-time availability until the server or backup server can be restarted.

Correct Answer: AB

QUESTION 2

What flow is depicted in the diagram below?

- A. Drop Ship
- B. Back-to-back
- C. Configure to order
- D. Consignment order
- E. Internal Transfer

Correct Answer: A

QUESTION 3

A furniture retailer wants its online buyers to first choose their underlying need, which will then direct them to the related list of accessories and product parts of the configurable furniture product. The retailer intends to do this by presenting standard questions to the online buyers on their needs, and then presenting the related list of accessories and parts through dynamic user interfaces.

What step is required to enable this feature?

- A. Add a supplemental structure to the root node of the item-based model in the workspace area of the Configurator.
- B. Add a supplemental structure to the option classes of the item-based model in the workspace area of the Configurator.



C. Add a supplemental structure to the root node of the item-based model in Fusion Product Hub, and then import it into the Configurator.

D. Add a supplemental structure at the option class level for each model product in Fusion Product Hub, and then import it into the Configurator.

Correct Answer: A

QUESTION 4

Your company wants to revise an existing sales order in Order Management Cloud to compensate the downstream legacy fulfillment system that does not allow any update to the already interfaced fulfillment lines.

What type of compensation pattern rule would you need to define for the orchestration process fulfillment step?

A. Define one rule of type CREATE.

B. Define one rule of type UPDATE.

C. Define two rules: one of type CANCEL and another of type CREATE.

D. Define one rule of type CANCEL_CREATE.

Correct Answer: C

A rule that you can set on an orchestration process step that specifies the adjustments to make when an order changes. Undo, Redo, Update, Cancel, and None are each an example of a compensation pattern. For example, assume the compensation pattern for a Create Shipment step is Redo, and that this step calls the Cancel service and the Create service. If Order Management receives a change order that includes a new warehouse for this step, then it runs the Cancel service and the Create service again.

QUESTION 5

Which two attributes can you use to group shipment lines into a single shipment? (Choose two.)

A. Carrier

B. FOB

C. Item

D. Sales Order

E. Ship-to location

Correct Answer: BE

A shipment comprises a set of shipment lines, grouped by certain common shipping attributes, that are scheduled to be shipped to a customer's ship-to location on a specific date and time. You can include items from different sales orders in a shipment. You can either manually or automatically group shipment lines to create a shipment. The shipment lines are grouped by the mandatory default criteria: ship-from location and ship-to location. However, you may also include



additional grouping criteria, such as customer, freight terms, FOB (Free on board), and shipping method.

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