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Oracle Cloud Platform Digital Assistant 2020 Specialist

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QUESTION 1

Which is a FALSE statement about empty transitions?

A. Empty transitions can lead to unexpected navigation.

B. You should define a next transition on every state.

C. Empty transitions occur when using the next transition element.

D. Avoiding empty transitions will prevent many unexpected dialog flows.

Correct Answer: C

QUESTION 2

What happens after the skill output Welcome to our store\\'s chat bot!\\'\\' in this dialog flow?

```
output1:
    component: "System.Output"
    properties:
      text: "Welcome to our store's chat bot!"
    keepTurn: true
    transitions:
      next: "output2"

output2:
    component: "System.Output"
    properties:
      text: "You can ask me about what products we have in the store."
    transitions:
      next: "intent"
```

A. The skill displays "Welcome to our store\\'s chat bot!" again.

B. The skill goes to output2, outputs "You can ask me about what products we have in the store", and then returns control to the user.

C. The skill returns control to the user. After the user enters text, it goes to the intent state.

D. The skill returns control to the user. After the user enters text, it goes to output2 and outputs "You can ask me about what products we have in the store."

Correct Answer: A

QUESTION 3

Select the FALSE statement regarding Oracle\\'s recommendation for defining your bot\\'s personality and conversational design.

A. You should hide from users the fact that they are communicating with a bot and give them the impression that it\\'s a human they are interacting with.

B. You should consider naming your bot and using an appropriate avatar.

C. Your bot should have a persona that matches that of your target audience.

D. Words carry emotions and you should carefully consider verbiage and tone in your dialog responses.

Correct Answer: B

QUESTION 4

Which two statements are true for the system.webview component?

A. Parameters passed from the skill to the web application cannot be accessed through JavaScript.

B. Property names in the web application response payload must match with the variable names in the dialog flow.

C. When registering web applications in a skill, bot designers can see the data structure returned by the app

D. Parameters passed from the skill to the web application are accessible through JavaScript.

E. The webview.onDone parameter is automatically added to the payload and passes the skill\\'s callback URL property to the web application.

Correct Answer: AD

QUESTION 5

You want your skill to output the size of the pizza that was ordered.. Which FreeMarker operation must you use

A. "You ordered a ${size[0]} pizza." 3)

B. "You ordered a ${size} pizza." :)

C. "You ordered a ${size.value} pizza.

D. "You ordered a ${size.string} pizza."

Correct Answer: A