1Z0-1071-20 Q&As

Oracle Cloud Platform Digital Assistant 2020 Specialist

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QUESTION 1

You are writing a dialog flow and you are at the end of the conversation. For the final state, you are not sure whether to use a return transition or use a next transition that goes to the start of the dialog flow. Which statement is true?

A. The next and return transitions are the same and you can use them interchangeably.

B. The return transition goes to the start of the dialog flow and resets all variables, whereas next simply navigates.

C. The next transition automatically clears variables on navigation, whereas return doesn\\'t.

D. The next transition can only be used for forward navigation in the flow.

Correct Answer: D

QUESTION 2

You have been asked to make recommendations to a customer on the value of having a catalogue of test phrases that you can use for batch testing intents. Which statement is the recommendation you would NOT make?

A. Batch testing allows you to have a baseline of phrases to test against, so you can demonstrate whether your skill is resolving intents more accurately over time.

B. Batch testing allows you to confirm that any changes you make to the intent utterances do not inadvertently change other intent resolutions.

C. Batch testing allows you to test every combination of conversation through your dialog flow.

D. Having a baseline test allows you to determine whether your intent resolution is still functioning within expected limits given any updates to your service.

Correct Answer: D

QUESTION 3

When testing your skill, you notice that two of its intents consistently rank as the top two, resolving within just a few points of each other.

Given the unpredictable nature of which intent gets the top score, what would you do to allow the skill user to choose the correct intent?

A. Change the Confidence Win Margin so that both intents are offered to the user.

B. Change the Confidence Threshold during your testing until the correct intent always wins.

C. For each intent, create an entity of phrases that are distinct to each intent, and add the appropriate entity to the corresponding intent.

D. Keep adding training data until you get a predictable result every time.

E. Change the Explicit Invocation Threshold to zero to ensure that the correct intent is picked up when the user

mentions the name of the intent.

Correct Answer: E

QUESTION 4

You are building a skill for ordering pizza and you need it to determine when a user enters the pizza

toppings and pizza size in their request.

Which Oracle Digital Assistant feature would you use to identify these variable values in a user\\'s

message?

A. entities

B. answer intents

C. channels

D. digital assistants

Correct Answer: A

QUESTION 5

Which statement is true regarding the digital assistant\\'s Help system intent?

A. You can define utterances that the digital assistant will recognize when the user is asking for help.

B. The help intent cannot route the conversation to a specific state within a skill.

C. The utterances for the help intent are predefined and cannot be changed.

D. If the digital assistant recognizes the user is asking for help, it will automatically route the conversation to a skill called "Help".

Correct Answer: B

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