



# 1Z0-1071-20<sup>Q&As</sup>

Oracle Cloud Platform Digital Assistant 2020 Specialist

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**QUESTION 1**

Which two statements are true regarding local web application invocation using the system.webview component?

- A. Local webviews require a Node.js environment and must have a package, json file in their root folder.
- B. An SPA application can issue an Ajax post command to the callback URL that has been passed with the web application launch
- C. system.webview components can only be used with web channels.
- D. Local webviews require SPA applications to have an index.html file in their root folder.

Correct Answer: AD

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**QUESTION 2**

With the conversation variable being the reference to the Bots Node SDK, which statement correctly describes what happens when the custom component executes the following code?

```
conversation.reply( 1 HelloWorld 1 ); conversation.keepTurn(true); done();
```

- A. The code prints the "HelloWorld" message in response to the next user message.
- B. The code triggers dialog flow navigation to a state, which has its name mapped to the current dialog flow state's HelloWorld action transition.
- C. The code prints "HelloWorld" multiple times until an infinite loop gets detected by the dialog flow engine.
- D. The code prints "HelloWorld" as a message and triggers dialog flow navigation to the next state.
- E. The code prints "HelloWorld" as a message and waits for user input.

Correct Answer: A

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**QUESTION 3**

What is the error message ``Your session appears to be in an infinite loop`` usually caused by?

- A. a missing keepTurn = true entry in the dialog flow
- B. a component in a dialog flow state that references a variable that has a value set while the dialog flow state continues to transition
- C. a problem with the Digital Assistant tenant
- D. a problem with a custom component that is referenced in your dialog flow

Correct Answer: C

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#### QUESTION 4

The agentActions property in the System.AgentInitiation component:

- A. Defines the states to which agents can optionally transfer a user when the agent ends the chat.
- B. Sets the message to be displayed when an agent is first connected to a chat session.
- C. Sets the message to be displayed if an agent refuses a chat request.
- D. Sets the agent's post-chat configuration (for example, "ready", "wrap", and so on).

Correct Answer: A

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#### QUESTION 5

Oracle Digital Assistant supports several messenger-specific channel types, such as iOS, Android, Web, and Facebook. If your messenger client is not supported, what is the simplest way to connect your skill or digital assistant to the client?

- A. Use a custom component to extend a supported channel type.
- B. Implement the channel using a Webhook.
- C. You can't connect to a unsupported messenger client. You can only connect channels to the supported clients.
- D. Ensure that your skill only outputs text and not Images or visual components such as cards. Then use the standard Web channel, which you can use for text-only conversations.

Correct Answer: B

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