1Z0-1064^{Q&As}

Oracle Engagement Cloud 2019 Implementations Essentials

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QUESTION 1

Select three correct limits and restrictions when importing data from a file.

A. Both create and update operations are available for imported records.

B. By default, the import starts immediately after it is activated.

C. Groovy Scripts and object workflows that have been configured for the object being imported are always executed.

D. The maximum number of records in each CSV file should not exceed the maximum limit of 10,000,000 records.

E. If the values in the imported CSV file contain a new line character, then they must be enclosed within quotation marks.

Correct Answer: ABC

QUESTION 2

Which three statements are true?

A. Oracle Engagement Cloud shares a common data model with Oracle Sales Cloud and other Oracle Cloud Applications.

B. Oracle Engagement Cloud shares a common customization toolset including Sandboxes, Application Composer, Page Composer and Groovy scripting, with Oracle Sales Cloud and other Oracle Cloud Applications.

C. Like other Oracle Cloud Applications, Engagement Cloud provides REST APIs to integrate with other services.

D. Like other Oracle Cloud Applications, Engagement Cloud provides SOAP APIs to integrate with other services.

Correct Answer: ACD

QUESTION 3

Which three statements are true about building Digital Customer Service (DCS) applications?

A. Many DCS applications can be active in production at the same time.

B. DCS includes a "reference implementation template" that illustrates recommended implementation practices.

C. Only one version of a DCS application can be active in production at any time.

D. DCS application can be embedded in other sites.

Correct Answer: BCD

QUESTION 4

Which is the main reason for this issue?

A. There are no specific e-mail tasks available.

B. The environment was not provisioned correctly and the service module is missing.

C. The team members don\\'t have the Email Administrator Role provisioned.

D. Theteam members have not established the e-mail feature on the Offerings page.

Correct Answer: D

QUESTION 5

Your client needs to associate a product item to a product group but cannot make the association. Whatshould you check to identify the cause?

A. Validate that the product item is active and published.

B. Verify that Eligible for Service is selected on the product item.

C. Verify that Root Catalog is selected on the product groups.

D. Validate that AllowDuplicate is selected on the product item.

Correct Answer: A

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