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**QUESTION 1**

Which statement is true regarding Travel Areas in OFSC?

- A. Travel Areas define a company's serviceable geography and are made up of groups of work zones.
- B. A Travel Area can be assigned to a bucket or a resource.
- C. Travel between work zones within different Travel Areas will not be calculated for statistical use.
- D. A given work zone can be assigned to multiple Travel Areas.
- E. Statistics are calculated using the travels between Travel Areas.

Correct Answer: A

https://docs.oracle.com/cloud/february2017/fieldservicecs_gs/FAADU/Administration.htm#F_AADUViewTravelAreas-D20CE43D

QUESTION 2

On the Quota screen in Oracle Field Service Cloud (OFSC), there is a column that displays values for 'Other Activities'.

Which describes the 'Other Activities' that contribute to the values displayed in that column?

- A. activities that consume capacity but are not associated with the capacity categories or time slots configured for a given Capacity Area
- B. non-scheduled activities that exist within the Capacity Area bucket
- C. activities that have specifically been added by field resources using the 'Add Activity1', 'Prewrite' or 'Reopen' actions
- D. non-scheduled activities that are either within the Capacity Area bucket or currently assigned to resources' routes

Correct Answer: D

QUESTION 3

You configured an "early morning" time slot between 06:00 and 09:00 for the "Installation" Activity

An installation activity with no SLA is assigned to a resource for tomorrow. Which two statements are correct regarding how activities in Jeopardy will be displayed for this configuration?

- A. A jeopardy warning will be displayed on Time/List/Map Views only.
- B. A jeopardy warning will be displayed if this activity has not finished between 06:00 and 09:00 tomorrow.
- C. A jeopardy warning will be displayed on the Resource Tree only



- D. A jeopardy warning will be displayed if this activity has not started and finished between 06:00 and 09:00 tomorrow.
- E. A jeopardy warning will be displayed if this activity has not started between 06:00 and 09:00 tomorrow.
- F. A jeopardy warning will be displayed on the Resource Tree and Time/List/Map Views.

Correct Answer: CF

QUESTION 4

An Oracle Field Service Cloud (OFSC) Enterprise customer has enabled Street-Level Routing (SLR) for a particular routing plan.

Which additional capability becomes available as a result of this routing feature being enabled?

- A. the ability to set travel optimization goals either based on time or distance
- B. the ability to set travel optimization goals either based on cost or resource utilization
- C. the ability to set travel optimization goals based on current traffic data
- D. the ability to set travel optimization goals based on predicted traffic data

Correct Answer: A

QUESTION 5

A company wants its technicians to be able to look for and pick up activities within a 10-mile radius of their current location. .

What configuration setting is required to support this 10-mile restriction?

- A. Set the '\\Nearby Radius\\' parameter on the Business Rules screen to 10 miles.
- B. Set the '\\Center Point Home Zone\\' radius in the routing plan to 10 miles.
- C. Enable the technicians to select '\\Show Resource Location on the Map\\' option in their Map views, with a 10-mile filter selection.
- D. Create an activity filter with the condition: '\\Radius = 10\\' and enable technicians to apply that filter to their Activity Lists.

Correct Answer: C
