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QUESTION 1

Which two statements are correct regarding the use of planned capacity management?

A. Planned capacity can only be set if the capacity area is configured to manage booking based on time slot.

B. Planned capacity can be set at the day level only for a given capacity area and it\\'s organization units.

C. Planned capacity can be automatically calculated by entering the preferred variance as compared to available capacity.

D. Planned capacity can be entered either by resources or capacity (days, hours, minutes) depending on what is configured in the \\'Working time unit\\' parameter.

E. Planned capacity can be set at the day, capacity category and time slot levels for a given capacity area and it\\'s organization units.

Correct Answer: AD

QUESTION 2

You have a customer located on the east coast of the US (UTC -5hr, assuming Standard Time). Smart Location stores the times from incoming coordinates in UTC.

To ensure that an external system sending the coordinates addresses the offset between the local time and UTC, which element within a Smart Location API "set_position" request would be correct?

A. 2017-04-07T14:40:00-0500

B. 2017-04-07T14:40:00Z

C. 20l7-04-07T14:40:00ET

D. 2017-04-07T14 :40:00-05:00

Correct Answer: C

QUESTION 3

Where are permissions enabled for users to access Collaboration?

A. the Business Rules configuration screen

B. the Resource Information configuration screen

C. the User Type configuration screen

D. the Resource Type configuration screen

Correct Answer: C

https://docs.oracle.com/cloud/february2017/fieldservicecs_gs/FASCL/Collaboration2.htm#FASCLConfigureUserGroups
AndHelpdesk-30EA0AD0

QUESTION 4

Which two customer requirements aresolved using work skills?

A. Activity assignments result in the least amount of travel time possible.

B. Field resources are assigned certain activities based on the level of tenure they have at the company.

C. Activity assignments do not result inovertime.

D. Activities that have building access restrictions are only routed to resources that have access to the building.

Correct Answer: CD

QUESTION 5

Which two statements are true regarding integrationsbetween OFSC and DBaaS?

A. Customers with a BICS instance can use DBaaS as a data source for data migration to extend the current BICS data limit.

B. Integration supports the transfer of OFSC data directly into DBaaS either in bulk once per day or automatically in real-time.

C. Integration enables automatic bulk import of DBaaS data directly into OFSC as part of the Daily Upload file.

D. DBaaS integration enables OFSC to act as a system of record for activity data.

Correct Answer: AB