



# 1Z0-1003-22<sup>Q&As</sup>

Oracle Field Service 2022 Implementation Professional

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**QUESTION 1**

Your customer has enabled "Calculate activity duration using statistics" with a "Default duration" of 48 minutes for a new Activity Type called TV Upgrade.

Your customer has created a new TV Upgrade activity with a manually set 30-minute duration. Which statement is true regarding the estimated duration for this new TV Upgrade activity?

- A. The activity duration is set as 30 minutes when no learned statistics are available.
- B. The activity duration is set as 30 minutes.
- C. The activity duration is set as 30 minutes when learned statistics are available.
- D. The activity duration is set as 48 minutes.
- E. The activity duration is set as 48 minutes when no learned statistics are available.
- F. The activity duration is set as 48 minutes when learned statistics are available.

Correct Answer: D

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**QUESTION 2**

Which two statements are correct about Daily Extract and BI Cloud Service (BICS) outbound integration channels?

- A. It is possible to name the entity tables and corresponding fields for reporting when configuring Daily Extract and BICS outbound integration channels.
- B. While Daily Extracts include data from the previous day, data can be sent through the BICS channel once per day or in real-time.
- C. Daily Extract and BICS channel configurations for a specific data set must contain the same fields.
- D. A given data set can only have one associated Daily Extract channel configuration and one associated BICS channel configuration.
- E. It is possible to clone the Daily Extract channel configuration for use with the BICS channel and vice versa.

Correct Answer: DE

<https://docs.oracle.com/en/cloud/saas/field-service/18c/faded/about-daily-extract.html#about-daily-extract>

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**QUESTION 3**

A customer wants to add or update multiple activities from a single API call from their middleware. Which two options are viable and support the requirement?

- A. Core REST API "activities" request
- B. Inbound SOAP API "update\_activity" command



C. Core REST API "activities/custom-actions/bulkUpdate" request

D. Inbound SOAP API "add\_activity" command

Correct Answer: AD

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#### QUESTION 4

Which two settings must be configured to ensure that an alert will display in the Dispatch Console when a resource does NOT activate their route on time?

A. Configure a message associated with the "Route is not activated" launch condition within a Message Scenario.

B. Create a resource filter that has an "Activated contains Activated" condition for use in the List/Time/ Map/Daily views.

C. Configure the "Route has not been started XX minutes after the start time of resource work day" alert setting from the Display screen.

D. Select the "Enable \"Not activated in time\" alert and trigger" within the appropriate Resource Types configuration screen.

Correct Answer: CD

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#### QUESTION 5

Your customer identified that their current capacity indicators for major and critical capacity levels need to be modified.

Which step must you take to solve this issue?

A. Go to Configuration > Business Rules and modify the Capacity intervals.

B. Go to Configuration and add a new Capacity Category.

C. Go to Configuration > Capacity Categories and add or edit time slots.

D. Go to Configuration > Display and modify the "Quota Settings".

Correct Answer: D

<https://docs.oracle.com/en/cloud/saas/field-service/18c/faadu/configuring-oracle-field-servicecloud.html#work-skill-groups>

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