1Z0-1003-22^Q&As

Oracle Field Service 2022 Implementation Professional

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QUESTION 1

The key values for one of your work zones have changed and you need to update that work zone via a Metadata API call.

The problem is that some of the new key values might already be associated with other work zones, thereby creating potential conflicts.

What are you required to do within the "Replace Work Zone" API call to ensure that the keys sent in the request are the true values to be associated with the work zone you are updating?

A. Include {"autoResolveConflicts": "1"} as part of the body of the request.

B. Specify a parameter of "autoResolveconfiicts=1" within the request.

C. Specify a parameter of "autoResolveconflicts=true" within the request.

D. Include {"autoResolveConflicts": "true") as part of the body of the request.

Correct Answer: C

https://docs.oracle.com/en/cloud/saas/field- service/18a/cxfsc/
OFSC_Resolving_Conflicts_During_Work_Zone_Creation.html

QUESTION 2

A customer plans to use the Core REST API \\'JulkUpdate\\' command for loading activities into Oracle Field Service Cloud (OFSC).

Which twostatements are correct regarding how OFSC processes these requests?

A. The request is processed as multiple transactions, meaning one could fail while others process successfully.

B. If no activity is found matching the key field value in the request, thena new activity will be created.

C. If no activity is found matching the key field value in the request, then the transaction fails and returns an error.

D. The request is processed as a single transaction, meaning if one activity fails to process, then the entire transaction fails.

Correct Answer: B

QUESTION 3

Which two statements are correct regarding Daily Extracts in Oracle Field Service Cloud (OFSC)?

A. When new custom properties are configured within OFSC, they are automatically added to the appropriateconfigured Daily Extract files.

B. Daily Extract files are accessible for download either via API, via SFTP or manually through the Outbound Integration Channels screenO OFSC.

C. If using an overnight shift, the Daily Extracts for the previous day will beavailable only after the overnight period configured on the Business Rules screen has passed.

D. Daily Extracts can be configured to be available in either XML, CSV or HTML format.

E. The Daily Extract files can be configured to include, exclude and/or arrange the order of corresponding fields and custom properties.

Correct Answer: DE

QUESTION 4

Which two statements are true regarding integrationsbetween OFSC and DBaaS?

A. Customers with a BICS instance can use DBaaS as a data source for data migration to extend the current BICS data limit.

B. Integration supports the transfer of OFSC data directly into DBaaS either in bulk once per day or automatically in real-time.

C. Integration enables automatic bulk import of DBaaS data directly into OFSC as part of the Daily Upload file.

D. DBaaS integration enables OFSC to act as a system of record for activity data.

Correct Answer: AB

QUESTION 5

What functionality does \\'Automatic Ordering\\' enable when checked within the routing plan\\'sAssignment Parameters?

A. When the routing plan runs, all of the activities assigned by routing will be ordered by their priority.

B. When the routing plan runs, ordered activities will be considered for assignment and not- ordered activities will remain inthe bucket.

C. When the routing plan runs, it will assign and order not-ordered activities from the bucket and order not-ordered activities previously assigned to resources.

D. When the routing plan runs, it will assign non-scheduled activities amongother activities scheduled for that day.

Correct Answer: D