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QUESTION 1

A scheduler has created center-points for the technicians located in a regional office.

The requirement is for these technicians to predominantly stay strictly within the 5-mile radius when receiving Job assignments.

Which configuration puts the most restrictions on the radius for the technicians?

A. Home zone radius = 5 miles with overstep weight 4

B. Home zone radius = 5 miles with overstep weight 9999

C. Home zone radius= 5 miles with overstep weight 2000

D. Home zone radius = 5 miles with overstep weight 600

Correct Answer: A

QUESTION 2

Which option must you select when you are associating a preconfigured calendar to a resource that is made up of a combination of shifts and nonworking time?

A. Add a shift to a resource\\'s calendar.

B. Add working time to a resource\\'s calendar.

C. Add a work schedule to a resource\\'s calendar.

D. Add a shift override to a resource\\'s calendar.

Correct Answer: C

https://docs.oracle.com/cloud/august2016/fieldservicecs_gs/FAADU/Administration-4.htm

QUESTION 3

When assigning work zones to field resources, each zone assignment can be eithef \\'regular\\' or \\'temporary\\' (override).

Which statement is accurate regarding how those types of work zone assignments interact?

A. If a \\'temporary\\' zone is assigned to a resource, then during it\\'s configured date range, the resource will only be able to work in that zone, regardless of any other \\'regular\\' assigned work zones.

B. If a \\'regular\\' zone is assigned to a resource, then during it\\'s configured date range, the resource will only be able to work within that zone, regardless of any other \\'temporary\\' assigned work zones.

C. If a \\'temporary\\' zone is assigned to a resource, then during it\\'s configured date range, the resource will able to work within that zone as well as within any other \\'regular\\' assigned work zones.

D. If a \'regular\' zone is assigned to a resource, then during it\'s configured date range, the resource will able to work within that zone as well as within any other \'temporary\' assigned work zones.

Correct Answer: A

QUESTION 4

A company has lunch activities that fall within an 11:15 AM to 12:45 PM time slot.

They also often have late morning jobs that are 2-hours long in duration and are scheduled around 11 AM. They do not want the scheduled lunch activities to block these late morning jobs from being routed.

What setting in the route plan is required tomeet this requirement?

A. Create a "Lunch" activity filter for activities in existing routes and set the "Assigning activities which are about to be late" to "Do not assign activities if mobile resource is unlikely to arrive 120 > minutes before end of time slot".

B. Create a "Lunch" activity filter for activities in existing routes and set the "Assigning activities which are about to be late" to "Do not assign overdue activities and leave them in the bucket"

C. Create a "Lunch" activity filter for activities in the routing bucket that should be assigned and set the "Assigning activities which are about to be late" to "Do not assign overdue activities and leave them in the bucket".

D. Create a "Lunch" activity filter for activities in existing routes and set the "Assigning activities which are about to be late" to "Do not assign activities with more than 120 minutes overdue

Correct Answer: C

QUESTION 5

Your customer has enabled "Calculate activity duration using statistics" with a "Default duration\' of 48 minutes for a new Activity Type called TV Upgrade.

Your customer has created a new TV Upgrade activity with amanually set 30-minute duration. Which statement is true regarding the estimated duration for this new TV Upgrade activity?

A. The activity duration is set as 30 minutes when no learned statistics are available.

B. The activity duration is set as 30 minutes.

C. The activity duration is set as 30 minutes when learned statistics are available.

D. The activity duration is set as 48 minutes.

E. The activity duration is set as 48 minutes when no learned statistics are available.

F. The activity durationis set as 48 minutes when learned statistics are available

Correct Answer: D