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**QUESTION 1**

Which option enables a user to enter a value of their choice when creating a filter for use within the OFSC management views?

- A. Ensure that the assigned User Type has read/write access to the Filters configuration screen.
- B. Ensure that the filter is listed in the Restrictions and Filters section of the assigned User Type.
- C. Select the "Dynamic" option when specifying the filter conditions.
- D. Deselect the "Dynamic" option when specifying the filter conditions.

Correct Answer: B

QUESTION 2

Your customer wants to update technician inventory using the Inbound API using the following:

```
<head>
<upload_type>full</upload_type>
<appointment>
  <keys>
    <field>appt_number</field>
    <field>customer_number</field>
  </keys>
</appointment>
<inventory>
  <keys>
    <field>invsn</field>
  </keys>
</inventory>
<processing_mode>inventory_only</processing_mode>
</head>
```

Given the node of this request, which two statements are correct?

- A. Any existing inventory not listed in the body of the request will be deleted
- B. Required inventory can be specified
- C. Only serialized inventory will be updated.
- D. Customer inventory will be updated
- E. Only inventory in a technician's pool will be affected

Correct Answer: AC



QUESTION 3

A company has a policy that even if they route a full day's work to a technician, they would only like to reveal the next two activities on the technician's route on their mobile device.

How do you use filters to satisfy this requirement?

- A. Create an activity filter with "Activity Scheduled in 1,2" and set the filter in the Restriction and Filters tab for the User Type of the technician.
- B. Create an activity filter with "Activity location"
- C. Create an activity filter with "Pending Activity Order in 1,2" and set the filter in the Restriction and Filters tab for the UserType of the technician.
- D. Create an activity filter with "Position in route"

Correct Answer: A

QUESTION 4

Which two statements are correct regarding Delivery Windows in Oracle Field Service Cloud (OFSC)?

- A. Delivery Windows are calculated for all Activity Types by default.
- B. Delivery Windows are enabled per Resource Type calculations.
- C. Delivery Windows are configurable by size and granularity by Activity Type.
- D. Delivery Windows are configurable by size and granularity as a global setting in OFSC.
- E. Delivery Windows are enabled and calculated per Activity Type configurations.

Correct Answer: CE

QUESTION 5

Which three configurations will enable booking to automatically close?

- A. specific work zones at designated times, based on intersections of capacity categories and booking intervals, set for either the same day or from 1-5 days earlier
- B. specific work zones at designated times, based on booking intervals including All Day intervals, set for either the same day or from 1-5 days earlier
- C. specific booking intervals at designated times, set for either the same day or from 1-5 days earlier
- D. specific capacity intervals at designated times, set for either the same day or from 1-5 days earlier
- E. specific work zones at designated times, based on intersections of capacity categories and time slots, set for either



the same day or from 1-5 days earlier

Correct Answer: ABE

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