



# 1Z0-1003-22<sup>Q&As</sup>

Oracle Field Service 2022 Implementation Professional

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**QUESTION 1**

Your customer has received some complaints about certain resources, and that information has been recorded within their CRM system.

They want to pass this information along when activities are booked and sent to OFSC, so that it can be used as a routing constraint for any of their customer-facing Activity Types.

Which standard Activity Type features must be enabled to support this requirement?

- A. "Allow creation in buckets" and "Allow move between resources"
- B. "Allow to create from incoming interface" and "Support of preferred resources"
- C. "Allow to create from incoming interface" and "Allow move between resources"
- D. "Allow Mass Activities" and "Support of preferred resources"

Correct Answer: A

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**QUESTION 2**

Which three Resource Type Roles can share work skills, inventory, and geolocation in teamwork?

- A. Tool
- B. Bucket
- C. Organization Unit
- D. Field Resource
- E. Vehicle

Correct Answer: ADE

[https://docs.oracle.com/cloud/november2015/servicecs\\_gs/FAADU/FAADU.pdf](https://docs.oracle.com/cloud/november2015/servicecs_gs/FAADU/FAADU.pdf)

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**QUESTION 3**

A company needs their mobile workers to be able to see which unassigned activities are located within a specific radius of their own location so that they can potentially assign and perform those jobs if they happen to have time along their routes.

Which option addresses that configuration requirement?

- A. Add the 'Nearby Activities1' action to the Activity List context for the mobile workers' User Type and set the specific radius via the 'Nearby Radius' parameter on the Business Rules screen.
- B. Add the 'Nearby Activities' action to the Activity List context for the mobile workers' User Type and set the specific radius via the 'Nearby Radius' parameter on the Display screen.



C. Enable the 'Nearby Activities' screen within the Main Menu context for the mobile workers' User Type and set the specific radius via the 'Nearby Radius' parameter on the Business Rules screen.

D. Enable the 'Nearby Activities' screen within the Main Menu context for the mobile workers' User Type and set the specific radius via the 'Nearby Radius' parameter on the Display screen.

Correct Answer: D

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#### QUESTION 4

You configured an "early morning" time slot between 06:00 and 09:00 for the "Installation" Activity

An installation activity with no SLA is assigned to a resource for tomorrow. Which two statements are correct regarding how activities in Jeopardy will be displayed for this configuration?

- A. A jeopardy warning will be displayed on Time/List/Map Views only.
- B. A jeopardy warning will be displayed if this activity has not finished between 06:00 and 09:00 tomorrow.
- C. A jeopardy warning will be displayed on the Resource Tree only
- D. A jeopardy warning will be displayed if this activity has not started and finished between 06:00 and 09:00 tomorrow.
- E. A jeopardy warning will be displayed if this activity has not started between 06:00 and 09:00 tomorrow.
- F. A jeopardy warning will be displayed on the Resource Tree and Time/List/Map Views.

Correct Answer: CF

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#### QUESTION 5

Which two statements are true regarding integrations between OFSC and DBaaS?

- A. Customers with a BICS instance can use DBaaS as a data source for data migration to extend the current BICS data limit.
- B. Integration supports the transfer of OFSC data directly into DBaaS either in bulk once per day or automatically in real-time.
- C. Integration enables automatic bulk import of DBaaS data directly into OFSC as part of the Daily Upload file.
- D. DBaaS integration enables OFSC to act as a system of record for activity data.

Correct Answer: AB